



Return Mail Processing Center
PO Box 6336
Portland, OR 97228-6336

<<mail id>>
<<First Name>><<Last Name>>
<<Street Address>>
<<City>><<State>><<Zip>>

<<Date>>

Dear <<First Name>><<Last Name>>:

George Mason University is committed to protecting the confidentiality and security of the personal information entrusted to us. This notice concerns an incident involving some of that information.

On July 16, 2014, George Mason detected a security incident involving a malware intrusion into the university's network. Upon investigation, Mason learned that the malware may have allowed an unauthorized person to access information stored in its Travel Request Service ("TRS") application. This incident impacts approximately 4,400 individuals.

To assist the university in the investigation, a computer forensics company was retained. After completing a thorough analysis, the company found no evidence that any information in the TRS application was accessed or viewed by an unauthorized individual. However, the company could not rule out unauthorized access.

As a precaution, the university is offering you a complimentary one-year membership to Experian's® ProtectMyID®. This product helps to detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. ProtectMyID is free to you and enrolling in this program will not impact your credit score.

For more information on ProtectMyID Alert and instructions on how to activate your complimentary one-year membership, please see the included instructions. Due to privacy laws, we are not able to enroll you in this program. We strongly encourage you to take advantage of this offer.

We deeply regret any inconvenience this may cause you. To help prevent something like this from happening in the future, we are conducting a review of our information security practices and procedures and are further strengthening our network security measures. If you have any questions, please call 1-877-854-4541, Monday through Friday between 9 a.m. and 9 p.m. EST.

Regards,

S. David Wu
Provost and Executive Vice President
Academic Affairs

Jennifer (J.J.) Wagner Davis
Senior Vice President
Administration and Finance

Attachment

Activate ProtectMyID Now in Three Easy Steps

1. ENSURE That You Enroll By: November 26, 2014 (Your code will not work after this date.)
2. Visit the ProtectMyID Web Site to enroll: <http://www.protectmyid.com/redeem>
3. PROVIDE Your Activation Code: [code]

If you have questions or need an alternative to enrolling online, please call 877-371-7902 and provide engagement #: PC88212.

Additional details regarding your 12-MONTH ProtectMyID Membership:

A credit card is not required for enrollment.

Once your ProtectMyID membership is activated, you will receive the following features:

- **Free copy of your Experian credit report**
- **Surveillance Alerts for:**
 - **Daily Bureau Credit Monitoring:** Alerts of key changes & suspicious activity found on your Experian, Equifax® and TransUnion® credit reports.
- **Identity Theft Resolution & ProtectMyID ExtendCARE:** Toll-free access to US-based customer care and a dedicated Identify Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies.
 - It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- **\$1 Million Identity Theft Insurance*:** Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-371-7902.

Even if you choose not to take advantage of this free credit monitoring service, we recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your credit report and credit card, bank, and other financial statements for any unauthorized activity. You may also obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax	Experian	TransUnion
PO Box 740256	PO Box 9554	PO Box 6790
Atlanta, GA 30374	Allen, TX 75013	Fullerton, CA 92834
www.equifax.com	www.experian.com	www.transunion.com
1-800-525-6285	1-888-397-3742	1-800-680-7289

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.ftc.gov
1-877-438-4338

You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.

* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. in all jurisdictions.