

Sec-Return-Loss1

Sec-Return-Loss2

Sys-Date

Sys-Name

Sys-Second-Name

Sys-Addr1

Sys-Addr2

Sys-City Sys-State Sys-Zip

Regarding Discover<sup>®</sup> card account ending in: Cms-Last4D-Of-Acct

Dear Sys-Name,

We've been advised that your Discover<sup>®</sup> card account information may have been compromised. This incident did not involve any Discover card systems, and there is no evidence that an unauthorized individual is using this account number. We are confident that it is not necessary to provide you with a new account number at this time, and you may continue to use your existing card.

Discover is committed to the security of your account, and we are proactively monitoring it for unusual activity. Remember, with our \$0 Fraud Liability Guarantee, you're never responsible for unauthorized use of your card online, offline, anytime or anywhere. For additional peace of mind, you may wish to review transactions on your statements and monitor your account online at Discover.com. If you have questions about any transactions, please feel free to contact us.

If you still have concerns, you may obtain a copy of your credit report from the major credit reporting agencies (Equifax, Experian, Innovis and TransUnion). You are entitled to a free copy of your credit report from each of these agencies every 12 months and can order the reports by calling 1-977-322-8228 or contacting the agency directly. The credit reporting agencies can assist you if you find any inaccurate information and provide detail about fraud alerts and security freezes. You can contact the credit reporting agencies as follows:

**Equifax**

P.O. Box 740241  
Atlanta, GA 30374-0241  
Phone: 1-800-685-1111

**Experian**

P.O. Box 9556  
Allen, TX 75013  
Phone: 1-888-397-3742

**Innovis**

P.O. Box 1689  
Pittsburgh, PA 15230-1689

**TransUnion**

P.O. Box 2000  
Chester, PA 19022-2000

Phone: 1-800-540-2505

Phone: 1-800-916-8800

Helpful information about fighting identity theft as well as fraud alerts and security freezes is also available on the Federal Trade Commission's website at [www.ftc.gov](http://www.ftc.gov).

**Federal Trade Commission**  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
Phone: 1-877-ID-THEFT (1-877-438-4338)

We apologize for any inconvenience and appreciate your continued loyalty to Discover. If there is anything we can do to better serve you, please let us know.

As always, our knowledgeable Account Managers are available to assist you at 1-800-347-0218, anytime, or you can always visit us at Cms-Website.

Sincerely,

Corporate Security



9698910042882231004



EXDSYR01 000006 87

Number of Cards: 1

Account Number: Account Credit Line: \$ Cash Advance Credit Line: \$ 

3130360022947 A YTXDDCDSPSYCBW2004560U020513 COMP

## For your security, your current Discover® card will be deactivated

**ACTIVATE NOW****discover.com/activate**  
**1-800-347-0318**

### Why you're getting a new card

We have been advised that your current Discover® card account information may have been compromised. This incident did not involve any Discover card systems, and there is no evidence that an unauthorized individual is using this account number. To reduce the possibility of fraud occurring on your account, we are issuing you a new card.

For the security of your account, we replaced the security codes on the back of your card without changing your account number.

Discover is committed to the security of your account, and we are proactively monitoring it for unusual activity. Remember, with our \$0 Fraud Liability Guarantee, you are never responsible for unauthorized charges on your Discover card account.

### What you need to do

1. Call 1-800-347-0318 to activate your new card
  - Activate your new card immediately to ensure uninterrupted use.
  - If you have additional designs, you will receive them separately.
  - Additional cards will need to be activated when you receive them.
2. Your current card will be deactivated
  - Your current card will be deactivated the day you call to activate your new card. Even if you don't, it will be deactivated for your protection on 03/12/2013, regardless of the expiration date.
  - Destroy your current card immediately.
3. Update your account information at merchants
  - If you pay bills automatically with your Discover card, you'll want to contact those businesses immediately to update your account information.
  - We also recommend updating your information at any merchant websites where you have stored your Discover account information.

## As a cardmember, you're always protected against fraud

### Use your Discover® card with confidence

You may obtain a copy of your credit report from the major credit reporting agencies (Equifax, Experian, TransUnion, and Innovis). You are entitled to a free copy of your credit report from each of these agencies every 12 months and can order the reports by calling 1-877-322-8228 or contacting the agency directly.

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P.O. Box 1689  
Pittsburgh, PA 15230-1689  
Phone: 1-800-540-2505

### Get peace of mind with these features

#### Monitor your account online

- You may review transactions at Discover.com or through our mobile app. If you have questions about transactions, contact us at 1-800-DISCOVER (1-800-347-2683.)

#### 50 Fraud Liability Guarantee

- You are never responsible for unauthorized charges to your Discover card account.

#### Fraud Alerts

- Fast and free. If you would like, you can provide us with your contact information, and Fraud Alerts will be sent to you via e-mail or text message if suspicious activity is noted on your Discover card.

#### Fraud Specialists

- Fraud specialists are dedicated to helping you and are available anytime.

### Learn more about fighting identity theft

Helpful information about fighting identity theft, as well as fraud alerts and security freezes, is also available on the Federal Trade Commission's website at [www.ftc.gov](http://www.ftc.gov)

Federal Trade Commission  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
Phone: 1-877-438-4338

It pays to  
**DISCOVER®**



9605414453488121001



EXDSYR01 000005 86

Number of Cards: 1  
Account Number: 601 [redacted]  
Account Credit Line: [redacted]  
Cash Advance Credit Line: \$ [redacted]

3130360032022 B YTXDDCDSFSYCBW2004560U020513 COMP

## For your security, you are receiving a new Discover® account number

**ACTIVATE NOW**



**discover.com/activate**  
**1-800-347-0318**

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**For the security of your account, your account number has changed.**

Discover is committed to the security of your account, and we are proactively monitoring it for unusual activity. Remember, with our \$0 Fraud Liability Guarantee, you are never responsible for unauthorized charges on your Discover card account.

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1. Call 1-800-347-0318 to activate your new card
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**As a reminder, your current card will be deactivated**

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