

Sec-Return-Loss1

Sec-Return-Loss2

Sys-Date

Sys-Name

Sys-Second-Name

Sys-Addr1

Sys-Addr2

Sys-City Sys-State Sys-Zip

Regarding the Discover card account ending in: Cms-Last4D-Of-Acct

Dear Sys-Name,

We have been advised that your Discover card account information may have been compromised. This incident did not involve any Discover card systems, and there is no evidence that an unauthorized individual is using this account number. We are confident that it is not necessary to provide you with a new account number at this time, and you may continue to use your existing card.

Discover is committed to the security of your account, and we are proactively monitoring it for unusual activity. Remember, with our \$0 Fraud Liability Guarantee, you're never responsible for unauthorized use of your card online, offline, anytime or anywhere. For additional peace of mind, you may wish to review transactions on your statements and monitor your account online at Discover.com. If you have questions about any transactions, please feel free to contact us.

If you still have concerns, you may obtain a copy of your credit report from the major credit reporting agencies (Equifax, Experian, Innovis and TransUnion). You are entitled to a free copy of your credit report from each of these agencies every 12 months and can order the reports by calling 1-877-322-8228 or contacting the agency directly. The credit reporting agencies can assist you if you find any inaccurate information and provide detail about fraud alerts and security freezes. You can contact the credit reporting agencies as follows:

**Equifax**

P.O. Box 740241  
Atlanta, GA 30374-0241  
Phone: 1-800-685-1111

**Experian**

P.O. Box 9556  
Allen, TX 75013  
Phone: 1-888-397-3742

**Innovis**

P.O. Box 1689  
Pittsburgh, PA 15230-1689  
Phone: 1-800-540-2505

**TransUnion**

P.O. Box 2000  
Chester, PA 19022-2000  
Phone: 1-800-916-8800

Helpful information about fighting identity theft as well as fraud alerts and security freezes is also available on the Federal Trade Commission's website at [www.ftc.gov](http://www.ftc.gov).

**Federal Trade Commission**  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
Phone: 1-877-ID-THEFT (1-877-438-4338)

We apologize for any inconvenience and appreciate your continued loyalty to Discover. If there is anything we can do to better serve you, please let us know.

As always, our knowledgeable Account Managers are available to assist you at 1-800-347-0218, anytime, or you can always visit us at [Cms-Website](#).

Sincerely,

Corporate Security

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XXXXXXXXXXXXXXXXXXXX

Sample A. Sample  
1234 Sampletown Road  
Any Town, XX XXXX

Number of Cards: 1  
Account Number Ending in: XXXX  
Account Credit Line: \$7000  
Cash Advance Credit Line: \$3000

If you have multiple card designs, they will be sent separately.

3213060000047 C 2TKD:DCD00DBIN1004812U071012 ACGD

Activate today.



You're never responsible for unauthorized purchases on your Discover® card.

### Looking out for you

#### What you need to know

- Why a new card? Because we recently learned your Discover card account information might have been compromised. No Discover card systems were involved in this incident.
- Your card has a new security code and expiration date to reduce the possibility of fraud.
- Your account number, benefits, rewards, terms and online access stay the same.

#### What you can do

- Activate and sign your new card to help keep your account safe.
- Contact merchants to ensure your automatic bill pay information is up to date.
- Sign up for fraud alerts and learn more about Discover security benefits at [Discover.com/Security](http://Discover.com/Security)
- Monitor your account for any unusual activity at [Discover.com](http://Discover.com) or call **1-XXX-XXX-XXXX**.

To protect your information, we will deactivate your old card(s) after **XX/XX/XXXX**.



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### Other resources to help protect your information.

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**Learn more about fighting identity theft**

Helpful information about fighting identity theft, as well as fraud alerts and security freezes, is also available on the Federal Trade Commission's website at [www.ftc.org](http://www.ftc.org)

**Or write: Federal Trade Commission**

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