Your membership number is: <<MEMBERSHIPNUMBER>>

Go to www.idintegrity.com to start your credit monitoring

Call 1-855-330-6366 if you need help or have questions
8 a.m. to 5 p.m. (Central Time), Monday through Friday

To receive credit monitoring, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

MARICOPA COMMUNITY COLLEGES®

<<Firstname>> <<Middlename>> <<Lastname>>
<<Address1>>
<<Address2>>
<<City>>, <<Stateprovince>> <<Postalcode>>

<<Intelligent Mail Barcode>>

<<Date>> (Format: Month Day, Year)

Dear <<Firstname>> <<Middlename>> <<Lastname>>,

We are writing to inform you of a security incident that may have resulted in the disclosure of your personal information. While we are not aware at this time of any misuse of anyone's information, we are providing resources to assist you and answer any questions you may have. We take the security of your personal information very seriously, and sincerely apologize for any inconvenience this may cause you.

What Happened?

We recently discovered that Maricopa County Community Colleges District IT systems may have been accessed without authorization, and we are cooperating with law enforcement officials investigating the matter. On October 18th, 2013, we determined that your information, including your name, address, phone number, e-mail address, Social Security number, date of birth, financial and bank account information, certain demographical information, information related to your employment, education and training, and limited benefits information such as your plan selection, vacation accrual, or dependent's information may have been accessed without authorization. The systems did not contain credit card information or personal health information.

Immediately after learning of this situation, we initiated a thorough investigation, including engaging independent data forensics experts. We have taken steps to enhance our systems, and implemented measures designed to prevent this type of event from happening again. This includes installing a new firewall, installing additional monitoring services, reviewing our access list, reviewing our policies and procedures, and applying other increased security controls.

Resources Available to You

Although we are not aware of any misuse of your information, out of an abundance of caution, we have hired Kroll Advisory Solutions to provide identity safeguards and other services at no cost to you for one year through its ID TheftSmart™ program. Your safeguards include Continuous Credit Monitoring and Enhanced Identity Theft Consultation and Restoration. Instructions on how to receive your services are attached.

We sincerely regret any inconvenience or concern that this matter may cause. If you have any questions regarding this incident, Kroll's experts are standing by to assist you Monday through Friday from 8 a.m. to 5 p.m. Central Time, and can be reached by calling toll-free (855) 330-6366. We remain committed to protecting the security of your personal information.

Sincerely,

Rufus Glasper

Rufus Glasper, Ph.D., CPA
Chancellor

Continuous Credit Monitoring

Early Detection is Key

Consumer and government agencies recommend that you keep a close eye on your credit activity. Frequent monitoring is key to identifying fraud and reducing the damage it can cause. Monitoring alerts make you aware of changes in your credit file that could indicate identity theft and fraud.

You'll be notified by email when your credit files are updated with certain credit activity that could be associated with identity theft, such as applying for a new credit card or loan, a change of address, and more.

If any activity looks suspicious, simply call us toll-free. We'll immediately put you in touch with your Licensed Investigator to find out what's happening and help take measures to correct the problem. We'll even send you notices when there's been no activity in your credit file, so you always know your credit is closely monitored.

Go to www.idintegrity.com to start your complimentary Credit Monitoring.

To receive your credit monitoring by mail instead of online, please call 1-855-330-6366.

Enhanced Identity Theft Consultation and Restoration

Restore Your Credit, Regain Your Peace of Mind

You can rely on the expertise of a specialized team of investigators to help search out suspicious activity and fight back against the evolving tactics used by identity thieves. Our Licensed Investigators have thousands of hours of experience working with and utilizing the laws, regulations, and investigative techniques used for identity theft restoration.

Our consultation services allow you to minimize your risk if your personal data has been compromised. Our tenured investigators can give you personal one-on-one consultation on how best to reduce your identity theft risk. Additionally, if you are a victim of identity theft, we provide full-service restoration, which means experienced Licensed Investigators do the heavy lifting to restore your identity on your behalf. And since one dedicated investigator is assigned to your case, you can rest assured you will receive the individualized, personal support that is critical to recovering from identity theft.

You now have easy access to the resources you need to search out suspicious activity and to fight back if you have been exposed to the threat of identity fraud.

If you have an identity theft issue or if you have any questions,
Call 1-855-330-6366, 8 a.m. to 5 p.m. (Central Time), Monday through Friday.
Your Licensed Investigator is ready to help you.

State Notification Requirements

All States.
You may obtain a copy of your credit report or request information on how to place a fraud alert or security freeze by contacting any of the national credit bureaus below. It is recommended that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

Equifax	**Experian**	**TransUnion**
P.O. Box 740241	P.O. Box 2104	P.O. Box 2000
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19022
1-800-685-1111	1-888-397-3742	1-800-888-4213
www.equifax.com	www.experian.com	www.transunion.com

For residents of Massachusetts.
It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft.

For residents of Massachusetts and West Virginia.
You also have the right to place a security freeze on your credit report by contacting any of the credit bureaus listed at above. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent.

To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line or a written request. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The consumer reporting agency may charge a fee of up to $5.00 to place a freeze or lift or remove a freeze and free if you are a victim of identity theft or the spouse of a victim of identity theft, and you have submitted a valid police report relating to the identity theft incident to the consumer reporting agency.

For residents of Iowa, Maryland, Michigan, Missouri, North Carolina, Oregon, and West Virginia.
It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account.

For residents of Iowa.
State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon.
State laws advise you to report any suspected identity theft to law enforcement, as well as the Federal Trade Commission.

For residents of Illinois, Maryland and North Carolina.
You can obtain information from the Maryland and North Carolina Offices of the Attorneys General and the Federal Trade Commission about steps you can take toward preventing identity theft.

Maryland Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
www.oag.state.md.us

North Carolina Office of the Attorney General
Consumer Protection Division
9001 Mail Service Center
Raleigh, NC 27699-9001
1-877-566-7226
www.ncdoj.com

Federal Trade Commission Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/bcp/edu/microsites/idtheft/