



<<MemberFirstName>> <<MemberLastName>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip Code>>

<<Date>> (Format: Month Day, Year)

Dear <<MemberFirstName>> <<MemberLastName>>,

The City of Middletown, New York, is writing to inform you of a recent incident that may affect the security of your personal information. While a thorough investigation has revealed no evidence of fraudulent misuse of any personal information as a result of this situation, we are providing this notice to ensure that you are aware of the issue, and that you have the opportunity to take steps to protect your personal information should you feel it is appropriate to do so.

What Happened? On Wednesday, June 15, 2016, the City of Middletown was notified by the FBI that it had discovered evidence that the City of Middletown network may have been compromised. Middletown immediately launched an investigation into the incident, coordinating with the FBI, New York State Office of Information Technology Services and third-party forensic experts.

The investigation revealed that an unauthorized individual or individuals gained access to a database in Middletown's system that contained some of your personal information and was able to export at least a portion of the information in the database. We determined that the intruders accessed and/or acquired this data between August 5, 2015 and June 14, 2016. We found no evidence that the affected personal information was publically displayed or distributed, and Middletown is unaware of any actual fraudulent misuse of personal data as a result of this situation.

What Information Was Involved? The following types of your information accessible to the unauthorized individual(s) included: <<ClientDef1(your name, Social Security number, drivers license number, state ID number, date of birth, FBI number and address.)>>

What is Middletown Doing? Middletown takes the security of your data extremely seriously. We remediated the vulnerability exploited by the intruders, and we are taking additional steps to tighten network security to help prevent a similar situation from occurring in the future.

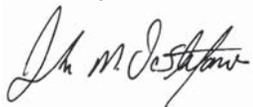
We are also providing information and support to help you better protect yourself against identity theft and fraud. We are offering you 12 months of free credit monitoring and identity consultation and identity restoration services with Kroll. The enclosed Privacy Safeguards contain information on protecting against identity theft and fraud and instructions on how to enroll and receive the complimentary credit monitoring and identity consultation and identity restoration services.

What Can You Do? You can review the additional information included in the attached Privacy Safeguards on how to better protect against identity theft and fraud. You can also enroll to receive the complimentary access to 12 months of credit monitoring and identity consultation and identity restoration services with Kroll at Middletown's expense. While we have seen no evidence of fraudulent activity related to this situation, these steps will help you protect your personal information.

For More Information. Should you have any questions regarding this incident, please call 1-855-205-6940, Monday through Friday, 9:00 a.m. to 6:00 p.m. E.D.T.

We sincerely apologize for the inconvenience and concern this incident has caused you. We want to assure you that we are taking every appropriate action to protect the privacy and security of your information.

Sincerely,

A handwritten signature in black ink, appearing to read "J. M. DeStefano". The signature is written in a cursive style with a large initial "J" and "M".

Joseph M. DeStefano, Mayor

PRIVACY SAFEGUARDS

To help detect any potential misuse of your information, we are offering you 12 months of credit monitoring and identity consultation and identity restoration services with Kroll at no cost to you.

Visit kroll.idMonitoringService.com to enroll and take advantage of your identity monitoring services.

Membership Number: <<Member ID>>

To receive credit services by mail instead of online, please call 1-855-205-6940.

You may take action directly to further protect against possible identity theft or financial loss. We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports and explanation of benefits forms for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

At no charge, you can also have these credit bureaus place a “fraud alert” on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. Note, however, that because it tells creditors to follow certain procedures to protect you, it may also delay your ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you wish to place a fraud alert, or should you have any questions regarding your credit report, please contact any one of the agencies listed below.

Equifax	Experian	TransUnion
P.O. Box 105069	P.O. Box 2002	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19022-2000
800-525-6285	888-397-3742	800-680-7289
www.equifax.com	www.experian.com	www.transunion.com

You may also place a security freeze on your credit reports. A security freeze prohibits a credit bureau from releasing any information from a consumer’s credit report without the consumer’s written authorization. However, please be advised that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing, or other services. If you have been a victim of identity theft, and you provide the credit bureau with a valid police report, it cannot charge you to place, lift or remove a security freeze. In all other cases, a credit bureau may charge you a fee to place, temporarily lift, or permanently remove a security freeze. You will need to place a security freeze separately with each of the three major credit bureaus listed above if you wish to place a freeze on all of your credit files.

To find out more on how to place a security freeze, you can use the following contact information:

Equifax Security Freeze	Experian Security Freeze	TransUnion Fraud Victim Assistance
P.O. Box 105788	P.O. Box 9554	P.O. Box 6790
Atlanta, GA 30348	Allen, TX 75013	Fullerton, CA 92834
1-800-685-1111	1-888-397-3742	Fraud Division
(NY residents please call 1-800-349-9960)	www.experian.com/freeze/ center.html	800-680-7289
www.equifax.com/help/ credit-freeze/en_cp		www.transunion.com/freeze

You can further educate yourself regarding identity theft, and the steps you can take to protect yourself, by contacting your state Attorney General or the Federal Trade Commission. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue, NW, Washington, DC 20580; www.ftc.gov/idtheft; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should be reported to law enforcement, your Attorney General, and the FTC. You can also further educate yourself about placing a fraud alert or security freeze on your credit file by contacting the FTC or your state’s Attorney General. For North Carolina residents, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh; NC 27699-9001; (919) 716-6400; and www.ncdoj.gov. For Maryland residents, the Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; (888) 743-0023; and www.oag.state.md.us.



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You've been provided with access to the following services¹ from Kroll:

Credit Monitoring through TransUnion

You'll receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll investigator, who can help you determine if it's an indicator of identity theft.

Identity Consultation

You have unlimited access to consultation with a dedicated licensed investigator at Kroll. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Restoration

If you become a victim of identity theft, an experienced licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and will do most of the work for you. Your investigator can dig deep to uncover all aspects of the identity theft, and then work to resolve it.

¹ Kroll's activation website is only compatible with the current version or one version earlier of Internet Explorer, Chrome, Firefox, and Safari.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.