



[Inside address]

Dear _____:

We are contacting you regarding the possible compromise of your personal information. While we are not certain that your information is at risk, we want to provide complete information about a recent breach of our website located at onestopparking.com.

As you know, at OneStop Parking we collect certain information from you when you make reservations through our website. This information includes your name, address, and credit card information (type, account number, security code CCV, and expiration date). On December 25, 2014, we learned that there might be a vulnerability in our system and that this vulnerability might have been exploited by hackers to access your information.

While we are not certain that any unauthorized access occurred, we take this matter very seriously and took steps immediately to ensure the security of your information. As soon as we learned of this vulnerability, we hired an outside firm to conduct extensive testing and monitoring, and we have taken steps to replace components that might have been exploited.

While we have no reason to believe that your specific information is now at risk, we recommend that you consider placing a fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Call any one of the three major credit bureaus. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. All three credit reports will be sent to you, free of charge, for your review.

Equifax: 1-800-525-6285

Experian: 1-888-397-3742

TransUnionCorp: 1-800-680-7289

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit reports periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Get a copy of the report; many creditors want the information it contains to absolve you of fraudulent debts. You also should file a complaint with the FTC at www.ftc.gov/idtheft or call 1-877-FTC-

OneStopParking, Inc

7821 Commerce Drive, Suite 411

Florence, KY 41042



www.onestopparking.com



HELP (1-877-382-4357) if there is suspicious activity or you believe your information is being misused. You may also wish to review the FTC's publication entitled *Take Charge: Fighting Back Against Identity Theft*, a comprehensive guide from the FTC to help you guard against and deal with identity theft. This publication may be downloaded for free from the FTC website at <http://www.ftc.gov/bcp/edu/pubs/consumer/idtheft/idt04.pdf>.

You may also contact your state Attorney General's Office at **[ADDRESS, TOLL-FREE NUMBER, AND WEBSITE URL]**. They may have additional information you would find helpful.

Again, we do not believe that the recent events are likely to result in identity theft for the vast majority of our users, but we believe it is important for us to make a full disclosure of what occurred. If you have any questions, please do not hesitate to contact us.

Very truly yours,

