



Date

Name

Address

Address

Address

Dear <customer>:

**Please read this letter in its entirety.**

We recently learned of a potential breach involving your personal information. Specifically, certain 1099 tax information that Six Red Marbles, LLC had provided to an independent outside vendor for processing had been placed by that vendor on an unprotected FTP site. The data placed on the FTP site included names, addresses, dates of birth and social security numbers, and may have been on the FTP server since September 2014.

Even though Six Red Marbles is not aware of, and has not received any reports of, the misuse of your personal information, it has taken the appropriate steps to ensure that your sensitive information has been secured.

**What is Six Red Marbles doing to address this situation?**

We take the security and confidentiality of the personal information entrusted to us very seriously. On December 3, 2014, Six Red Marbles removed your information from its vendor's unprotected FTP site.

As a result of this potential breach, Six Red Marbles is also providing you with access to **Triple Bureau Credit Monitoring\*** services at no charge. These services provide you with alerts for twelve months from the date of enrollment when changes occur to any of one of your Experian, Equifax or TransUnion credit files. This notification is sent to you the same day that the change or update takes place with any of the three bureaus. These services will be provided by **IDT911**, a company that specializes in identity theft education and resolution.

**How do I enroll for the free services?**

To enroll in **Triple Bureau Credit Monitoring\*** services at no charge, please log on to [https://www.myidmanager.com/promo\\_code.html](https://www.myidmanager.com/promo_code.html) and follow the instructions provided. **When prompted please provide the following unique code to receive services: <CODE HERE.>**

To take advantage of the **IDT911** services, or to obtain additional information about these services, **please call the IDT911 help line 1-800-405-6108** and supply the fraud specialist with your unique code.

**What can I do on my own to address this situation?**

You should remain vigilant for incidents of fraud and identity theft by regularly reviewing your account statements and monitoring free credit reports. If you discover any suspicious or unusual activity on your accounts or suspect fraud, be sure to report it immediately to your financial institutions. In addition, you may contact the Federal Trade Commission ("FTC"), law enforcement or your state attorney general's office to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC's Web site, at [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), or call the FTC, at (877) IDTHEFT (438-4338) or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

\* Services marked with an "\*" require an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection and in order to confirm your identity.



If you choose not to use the credit monitoring services provided by Six Red Marbles, but rather place a fraud alert on your own, you will need to contact one of the three major credit agencies directly at:

- Experian (1-888-397-3742)
- Equifax (1-800-525-6285)
- TransUnion (1-800-680-7289)

Also, should you wish to obtain a credit report and monitor it on your own:

- **IMMEDIATELY** obtain free copies of your credit report and monitor them upon receipt for any suspicious activity. You can obtain your free copies by going to the following website: [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling them toll-free at 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.)
- **Upon receipt of your credit report**, we recommend that you review it carefully for any suspicious activity.

**What if I want to speak with a representative that Six Red Marbles has provided regarding this incident?**

To ensure that your questions and concerns can be dealt with as quickly and effectively as possible, as well as to provide you with a set of services to protect you, we have arranged a service provider to assist you. If you would like to discuss this potential breach further, please contact IDT911, a company that specializes in identity theft education and resolution and was contracted by Six Red Marbles, at **1-800-405-6108** from 9 a.m. to 5 p.m. Eastern Standard Time, Monday through Friday.

At Six Red Marbles we take our responsibilities to protect your personal information very seriously. We are deeply disturbed by this situation and apologize for any inconvenience.

Sincerely,

Katie Turcot  
Director of Human Resources  
Six Red Marbles, LLC