



October 7, 2016

«GreetingLine»

We are writing to inform you of a potential compromise of your personal information, namely your name and Social Security number (“Personal Information”).

Just recently, we were informed by Samanage Ltd., our subcontractor, that a data file containing your Personal Information inadvertently may have become accessible in an unauthorized manner. Samanage provides information technology support functions under a contract to us. We are a service provider for the State of Vermont. From the information provided to us by Samanage, this data file may have been accessible between June 2, 2016 and July 27, 2016. Samanage disabled direct Internet access to the data file containing your Personal Information on July 27, 2016, preventing unauthorized access. Let us emphasize that we currently are not aware of any actual unauthorized access, misuse, or misappropriation of your Personal Information. However, we are providing this notice so that you can take appropriate precautions.

Below is a check list of suggestions of how you can best protect yourself.

1. **Review your bank, credit card and debit card account statements** over the next twelve to twenty-four months and immediately report any suspicious activity to your bank or credit union.
2. **Monitor your credit reports** with the major credit reporting agencies.

Equifax

1-800-685-1111
P.O. Box 740241
Atlanta, GA 30374-0241
www.equifax.com

Experian

1-888-397-3742
P.O. Box 2104
Allen, TX 75013
www.experian.com

TransUnion

1-800-916-8800
P.O. Box 2000
Chester, PA 19022
www.transunion.com

Under Vermont law, you are entitled to a free copy of your credit report from those agencies every twelve months.

Call the credit reporting agency at the telephone number on the report if you find:

- Accounts you did not open.
- Inquiries from creditors that you did not initiate.
- Inaccurate personal information, such as home address and Social Security number.

3. If you do find suspicious activity on your credit reports or other account statements, call your local police or sheriff's office and **file a report of identity theft**. Get a copy of the police report. You may need to give copies of the police report to creditors to clear up your records, and also to access some services that are free to identity theft victims.

4. If you find suspicious activity on your credit reports or on your other account statements, **consider placing a fraud alert** on your credit files so creditors will contact you before opening new accounts. Call any one of the three credit reporting agencies at the number below to place fraud alerts with all of the agencies.

Equifax
888-766-0008

Experian
888-397-3742

TransUnion
800-680-7289

5. You may also get information about **security freezes** by contacting the credit bureaus at the following addresses:

Equifax:

https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp

Experian:

http://www.experian.com/consumer/security_freeze.html

TransUnion:

<http://www.transunion.com/corporate/personal/fraudIdentityTheft/fraudPrevention/securityFreeze.page>

If you do not have Internet access but would like to learn more about how to place a security freeze on your credit report, contact the Vermont Attorney General's Office at 802-656-3183 (800-649-2424 toll free in Vermont only).

6. Even if you do not find suspicious activity on your credit report or your other account statements, it is important that you **check your credit report** for the next two years. Just call one of the numbers in paragraph 2 above to order your reports or to keep a fraud alert in place.

Helpful information about fighting identity theft, placing a security freeze, and obtaining a free copy of your credit report is available on the Vermont Attorney General's website at <http://www.ago.vermont.gov>. Another helpful source is the Federal Trade Commission website, available at: <http://www.ftc.gov/bcp/edu/microsites/idtheft/>.

We regret any inconvenience to you, and if there is anything WEX Health can do to assist you, please call 402-504-1073.

Sincerely,



Gregory P. Lembree

SVP, Operations