NTT DOCOMO USA, Inc. 757 Third Avenue
16th Floor, New York, NY 10017 USA

May 10, 2013

NTT DOCOMO USA, Inc.
757 Third Avenue, 16th Floor,
New York, NY 10017

NTT DOCOMO USA, Inc. recently discovered that, on April 25, 2013, due to an unauthorized external access to our server from an outside source, information pertaining to some of our Data Card / Portable Wi-Fi Router Rental users may have been accessed. Through our investigation, we have determined that the personal information involved in this incident included name and payment card information. We deeply regret that this incident occurred and take very seriously the security of personal information.

We are working with law enforcement and are taking measure to prevent this type of attack in the future.

As a precaution, we have arranged for you, at your option, to enroll in a complimentary 12 month credit monitoring service. We have engaged Experian Consumer Direct to provide you with its ProtectMyID Aletrt 3B, which consists of: 1) Credit Report: A free copy of your Experian credit report; 2) Daily 3 Bureau Credit Monitoring: Alerts you of suspicious activity including new inquiries, newly opened accounts, delinquencies, or medical collections found on your Experian, Equifax® and TransUnion® credit reports; 3) Identity Theft Resolution: If you have been a victim of identity theft, you will be assigned a dedicated, U.S.-based Experian Identity Theft Resolution Agent who will walk you through the fraud resolution process, from start to finish; 4) ExtendCARE: Full access to the same personalized assistance from a highly-trained Fraud Resolution Agent even after your initial ProtectMyID membership expires; 5) $1 Million Identity Theft Insurance*: As a ProtectMyID member, you are immediately covered by a $1 Million insurance policy that can help you cover certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers. Until June 30, 2013, you can activate the free credit monitoring service by using the following activation code: [Active Code]. This code is unique for your use and should not be shared. To enroll, please go to www.protectmyid.com/redeem or call 877-371-7902. Also, you need to have a US credit file.

You should remain vigilant for incidents of fraud and identity theft, including by regularly reviewing your account statements and monitoring free credit reports. You may contact the nationwide credit reporting agencies at:

Equifax
(800) 525-6285
P.O. Box 740241
Atlanta, GA 30374-0241
www.equifax.com

Experian
(888) 397-3742
P.O. Box 9532
Allen, TX 75013
www.experian.com

TransUnion
(800) 680-7289
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790
www.transunion.com.

You also may contact the Federal Trade Commission ("FTC") or law enforcement to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC's Web site, at http://www.ftc.gov/idtheft/, or call the FTC, at (877) IDTHEFT (438-4338), or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

You may obtain additional information from the FTC and the credit reporting agencies about fraud alerts and security freezes.

Please know that we regret any inconvenience or concern this incident may cause you. Please do not hesitate to contact us at 855-326-9757 if you have any questions or concerns.

Sincerely,

Masaaki Maeda

Masaaki Maeda
President & CEO
NTT DOCOMO USA, Inc.

IF YOU ARE A MARYLAND RESIDENT: You may obtain information about avoiding identity theft from the FTC or the Maryland Attorney General's Office. These offices can be reached at:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 (877) IDTHEFT (438-4338) http://www.ftc.gov/idtheft/	Office of the Attorney General Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202 (888) 743-0023 www.oag.state.md.us

IF YOU ARE A NORTH CAROLINA RESIDENT: You may obtain information about preventing identity theft from the FTC or the North Carolina Attorney General's Office. These offices can be reached at:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 (877) IDTHEFT (438-4338) http://www.ftc.gov/idtheft/	North Carolina Department of Justice Attorney General Roy Cooper 9001 Mail Service Center Raleigh, NC 27699-9001 (877) 566-7226 http://www.ncdoj.com