

Robert Witham M.D., F.A.C.P.
C/O ID Experts
PO Box 6336
Portland, OR 97228-6336

To Enroll, Please Visit:
www.idexpertscorp.com/protect
Your Membership Code:
[ID Experts will insert]

<<Name1>>
<<Address1>>
<<Address2>>
<<City>><<State>><<Zip>>

<<Date>>

Dear <<Name>>,

On April 16, 2012, my office was vandalized and at which time two computers, office and medical equipment, and my personal effects and mementos for the past 33 years were stolen.

Back in December 2011, we began using electronic medical records for charting. In January 2012, our office computer system was also completely evaluated by a computer security specialist before resuming full time practice in Port Angeles. We were assured we had a secure system.

As part of the theft investigation and restoration of our computer records from the vandalism, we were made aware on May 11, 2012, that our electronic billing records were password protected, but not encrypted to state and federal standards. Thorough investigation has indicated that the information on the computers included your name, address, Social Security number, office charges, ICD-9 diagnosis codes and date of birth. Fortunately, none of the billing records or paper charts regarding health information, labs, x-rays or communications with other health care providers was stolen or accessed.

Upon our discovery of the burglary, the matter was also immediately reported to the Port Angeles Police Department and a police report was filed on April 16, 2012. An investigation is ongoing.

There is no evidence that any of the information stored on the stolen computers has been accessed or used for fraudulent purposes. All computerized health care information in our office is now encrypted to industry standards. Patients not seen for more than 5 years will have data removed from the billing program.

I have contracted with ID Experts®, the data breach and recovery services expert, to provide you a comprehensive FraudStop™ Healthcare Edition membership to help protect and restore your identity if something were to happen. **To be fully covered, you can register for this free identity theft protection service by visiting www.idexpertscorp.com/protect.**

Please note the deadline to enroll is September 7, 2012.

Recommended Steps

- **Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring free credit reports. To order your free credit report, please visit www.annualcreditreport.com or call toll free 1-877-322-8228.

- **Place Fraud Alerts.** You can make it more difficult for thieves to open lines of credit by placing a fraud alert with the three major credit bureaus. Once the alert has been placed, creditors will be asked to verify your identity prior to granting credit in your name. Once one bureau confirms your fraud alert, the others are automatically notified and the fraud alerts will also be set on the remaining two bureaus. Please know that this process may also delay your ability to obtain credit.

Equifax 1-800-525-6285

Experian 1-888-397-3742

TransUnion 1-800-680-7280

- **Security Freeze.** By placing a freeze, someone who fraudulently acquires your personal identifiable information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting agencies (TransUnion, Equifax and Experian) in writing to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. The cost of placing the freeze varies by the state you live in and for each credit reporting agency. However, if you are a victim of identity theft and have filed a report with your local law enforcement agency there is no charge to place the freeze.
- **Information about identity theft:** To learn more about identity theft, the resources below you will provide you with useful information and tools.

For Maryland Residents:

Office of the Attorney
General of Maryland
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
www.oag.state.md.us/Consumer
1-888-743-0023

For North Carolina Residents:

Office of the Attorney General
of North Carolina
9001 Mail Service Center
Raleigh, NC 27699-9001
www.ncdoj.com/
1-919-716-6400

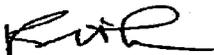
For all other US Residents:

Identity Theft Clearinghouse
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.consumer.gov/idtheft
1-877-IDTHEFT (438-4338)
TDD: 1-202-326-2502

- **Police Report:** You have the right to file a police report if you ever experience identity fraud. You may also report suspected incidents of identity theft to local law enforcement or to the state Attorney General.
- **Suspicious Activity:** If you discover any suspicious items and have enrolled with ID Experts, notify them immediately by calling or by visiting their Member website and filing a theft event report.

Again, you can enroll into the free protection services by visiting www.idexpertscorp.com/protect. I sincerely regret any inconvenience or concern that this matter may have caused you. Please contact ID Experts with any questions or concerns you may have. They can be reached Monday through Friday from 6 am-6 pm (PST) at 1-866-841-7869.

Yours truly,



Robert Witham M.D., F.A.C.P.