

PO Box 483
Chanhassen MN, 55317

August 31, 2012

Important Security and Protection Notification.
Please read this entire letter.

Dear [REDACTED]

We value our customers and respect the privacy of your information, which is why we are writing to inform you of an intrusion into the computer records of TwinSpires.com that occurred on August 3, 2012, that exposed some of your personal information. Immediately upon learning of this intrusion, a third party forensic investigation was initiated to contain and assess the situation. According to independent forensic experts, the records that were accessed were limited to your name as well as the cryptographically hashed social security number, date of birth and email address that you provided to us during the registration process.

Because we take this incident and your privacy very seriously, we have taken the following actions:

- We have retained independent experts who, along with our technology team, have remediated the issue and helped us further strengthen our computer security systems.
- We are working with independent experts to monitor our ongoing operations to ensure that our security practices are as effective as possible.
- We have set up a privacy hotline (toll-free at 1-888-451-6559) that is staffed with representatives specially trained to assist you with any questions you may have.
- We have arranged with Experian to provide you with identity protection services that include credit monitoring of all three credit bureaus for a year at no cost to you.

EXPERIAN SECURITY PACKAGE

Your free 12-month ProtectMyID Alert membership from Experian includes:

- **Credit Report:** A free copy of your Experian credit report.
- **Daily Credit Monitoring:** Alerts you of suspicious activity including new inquiries, newly opened accounts, delinquencies, or medical collections.
- **Identity Theft Resolution:** If you have been a victim of identity theft, you will be assigned a dedicated Experian Identity Theft Resolution Agent who will assist you through the fraud resolution process, from start to finish.
- **\$1 Million Identity Theft Insurance:** As a ProtectMyID Alert member, you are immediately covered by a \$1 million insurance policy that can help you cover certain costs including lost wages, notary fees, reasonable mail charges, long distance phone charges, private investigator fees, and unauthorized electronic fund transfers.

To activate ProtectMyID Alert please follow these steps:

1. VISIT the ProtectMyID website: www.protectmyid.com/redem
2. PROVIDE your Activation Code [REDACTED] and follow the online instructions
3. ACT to enroll by November 30, 2012

If you do not have internet access or have difficulty activating your membership through the website, please contact the experts at our privacy hotline, toll-free at 1-888-451-8559.

We encourage you to remain vigilant, to review your financial account statements and to monitor your credit reports. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit bureaus. To order your free credit report, visit www.annualcreditreport.com or call toll-free 1-877-322-8228.

Your state Attorney General and the FTC may have advice on preventing identity theft, and you should report instances of known or suspected identity theft to law enforcement, your State Attorney General, and the FTC. For North Carolina residents, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; telephone 1-919-716-6400; or www.ncdoj.gov. For Maryland residents, the Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; telephone: 1-888-743-0023; or www.oag.state.md.us.

As a precautionary measure and at no charge, you can also have these credit bureaus place a "fraud alert" on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you wish to place a fraud alert, or should you have any questions regarding your credit report, please contact any one of the agencies listed below.

Equifax
P.O. Box 740241
Atlanta, GA 30348
800-685-1111
www.equifax.com

Experian
P.O. Box 2104
Allen, TX 75013
888-397-3742
www.experian.com

TransUnion
P.O. Box 2000
Chester, PA 19022
800-888-4213
www.transunion.com

To further educate yourself regarding identity theft and the steps you can take to avoid identity theft, you may contact the Federal Trade Commission. They can be reached at: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580, or at www.ftc.gov/bcp/edu/microsites/idtheft/ 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261.

We sincerely apologize for any inconvenience this matter may cause you. Please do not hesitate to contact our privacy line with any questions.

Sincerely,



Benjamin C. Murr
Chief Technology Officer

