



**(Letter Identifier) ie123456789**

Name  
Address 1  
Address 24296  
City, State Zip

June 1, 2009

Dear Employee:

A box containing Human Resources data was initially incorrectly delivered. Although the box was recovered with no evidence of tampering, we are taking proactive steps to monitor and safeguard your confidential information.

Vocus has hired National ID Recovery (NIDR), the nation's leading Identity Theft Recovery Service, to facilitate the process of ensuring that your information is not being misused both on an immediate and an ongoing monthly basis for the next year. NIDR's Recovery Specialists, thoroughly trained in both preventative measures and identity theft recovery, will take the following steps, **at no cost to you**, when you call the toll-free number listed below:

1. On your behalf, the ID Recovery Specialist will obtain free credit reports from each of the national credit bureaus. In addition, the ID Recovery Specialist will assist you in placing a "fraud alert" on your credit files held with each bureau. Please review your credit reports, and if you identify any suspicious activity, immediately contact your ID Recovery Specialist at the number provided below. Your ID Recovery Specialist will perform all necessary research, telephone calls, document preparation and ongoing remedial measures to clear any fraudulent activity. In addition, the Recovery Specialist will work with law enforcement agencies to deliver any information that may help lead to the identification and apprehension of any individual fraudulently using your information.
2. On an ongoing basis, NIDR will use "Identity Monitoring" to look for the use of your personal information in thousands of databases across the nation and sources on the internet that are known to trade in identities. If any evidence of misuse is found, you will be notified of the problem and a case will be opened. The Recovery Specialist will go to work to address the incident per the description above.





*It is necessary that you first authorize NIDR to provide the aforementioned services.* Please call NIDR toll free at **1-800-836-5679** to activate your fraud alert and/or monitoring services. NIDR cannot provide these Services until authorization is received. You may place this call anytime after receiving this letter. The benefits described herein will terminate one year from the date of this letter.

NIDR has a web page containing valuable information such as safeguarding tips, current identity theft news, and a crisis preparation kit. Please visit the website at [www.nationalidrecovery.org/vocus](http://www.nationalidrecovery.org/vocus).

We regret any concern or inconvenience this incident may cause you. You may contact P.K. Bowmen at (301) 459-2590 for any additional questions you may have.

Sincerely,

Cal Shilling  
VP, Human Resources

