



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

September 16, 2024

M0231-L02-0000002 T00001 P001 *****SCH 5-DIGIT 12345



SAMPLE A SAMPLE - L02 OTHER STATES
APT ABC
123 A Y STREET
ANYTOWN, ST 12345-6789



Re: Notice of Data Breach

Dear Sample A. Sample:

Erving Industries, Inc. ("Erving" or "we") is writing to notify you of a recent data security incident that may have affected the security of your personal information. While there is currently no indication that any identity theft has occurred as a result of this incident, some of your personal information was contained in the electronic files that were impacted by this incident so we want to inform you about the incident, the steps we are taking in response to this incident, and the complimentary credit monitoring services and identity protection resources we are making available to you. This letter also contains steps you may take to guard against identity theft and fraud, should you feel it is appropriate to do so.

What Happened? We have learned that on or about July 12, 2024, an unknown, unauthorized third party unlawfully gained access to our network. Upon discovering this incident, we took immediate steps to secure our network and began a comprehensive investigation to understand the scope of this incident. We also reported this incident to federal law enforcement.

What Information was Involved? Based upon on the findings of this investigation, we undertook a comprehensive review of the contents of files on our network that may have been accessed by the unauthorized third party. As a result of this examination, we have determined that certain files that may have been accessed contain your personal information, including your first and last name combined with a [REDACTED].

What Are We Doing? We take this incident and the security of your personal information very seriously. Upon discovering this incident, we immediately took steps to restore the security of our network and launched a comprehensive investigation with the assistance of third-party cybersecurity experts. We have also taken measures to further strengthen our network to prevent incidents like this in the future. For instance, we disabled the affected accounts, rebuilt the affected systems, reset all domain and email passwords across the entire network, installed a world-class endpoint detection and response system, and enhanced our firewalls and hardened our network environment.

Although we are not aware of any instances of fraud or identity theft involving your information, for your protection and as a precautionary measure, we are providing you with access to single bureau credit monitoring services at no charge for a period of 24 months. Also, we have detailed in the attachment to this letter entitled "Information About Identity Theft Protection" steps you can take to protect yourself from identity theft and protect your personal information.

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 24 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity [REDACTED]



Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

Ensure that you **enroll by** December 31, 2024 (Your code will not work after this date.)

Visit the Experian IdentityWorks website to enroll: www.experianidworks.com/credit

Provide your **activation code**:

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-833-931-4400 by December 31, 2024. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.*

Credit Monitoring: Actively monitors Experian file for indicators of fraud.

Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.

Experian IdentityWorks ExtendCARE™: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.

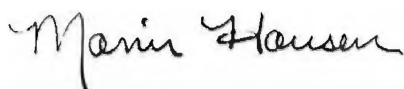
\$1 Million Identity Theft Insurance:** Provides coverage for certain costs and unauthorized electronic fund transfers.

What You Can Do. While we have no evidence that your personal information has been misused, we encourage you to take advantage of the complimentary monitoring and identity theft protection services included in this letter. We also recommend that you remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity. Please review the enclosed *Information about Identity Theft Protection* for additional information on how to protect against identity theft and fraud.

For More Information. We sincerely regret any inconvenience or concern caused by this incident. If you have further questions or concerns, or would like an alternative to enrolling online, please call 1-833-931-4400 toll-free Monday through Friday from 8 am – 8 pm Central (excluding major U.S. holidays). Be prepared to provide your engagement number [REDACTED].

If you would like to speak to someone at Erving to discuss this incident, please email [REDACTED] at [REDACTED] or call [REDACTED].

Sincerely,



Morris Housen,
President & Chief Executive Officer

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Information about Identity Theft Protection

Monitor Your Accounts

We recommend that you regularly review account statements and closely monitor credit reports. If you detect any suspicious activity or suspected identity theft on your account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or suspected incidents of identity theft to the proper law enforcement authorities, including local law enforcement and your state's attorney general as well as the Federal Trade Commission (FTC).

Credit Reports

By law, you may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies. You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also elect to purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

Equifax®

P.O. Box 740241
Atlanta, GA 30374-0241
1-800-685-1111
www.equifax.com

Experian

P.O. Box 2002
Allen, TX 75013-9701
1-888-397-3742
www.experian.com

TransUnion®

P.O. Box 1000
Chester, PA 19016-1000
1-800-916-8800
www.transunion.com

Credit and Security Freezes

By law, you have the right to place a security freeze, also known as a credit freeze, on your credit file, so that no new credit can be opened in your name without the use of a Personal Identification Number (PIN) that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to access your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. Should you wish to place a credit freeze, please contact all three major consumer reporting agencies listed below.

Equifax

P.O. Box 105788
Atlanta, GA 30348-5788
1-800-685-1111
www.equifax.com/personal/credit-report-services

Experian

P.O. Box 9554
Allen, TX 75013-9554
1-888-397-3742
www.experian.com/freeze/center.html

TransUnion

P.O. Box 2000
Chester, PA 19016-2000
1-888-909-8872
www.transunion.com/credit-freeze

Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting agency. The following information should be included when requesting a credit freeze:

- 1) Full name, with middle initial and any suffixes;
- 2) Social Security number;
- 3) Date of birth (month, day, and year);
- 4) Current address and previous addresses for the past five (5) years;
- 5) Proof of current address, such as a current utility bill or telephone bill;
- 6) Other personal information as required by the applicable credit reporting agency;

If you request a credit freeze online or by phone, then the credit reporting agencies have one (1) business day after receiving your request to place a credit freeze on your credit file report. If you request a lift of the credit freeze online or by phone, then the credit reporting agency must lift the freeze within one (1) hour. If you request a credit freeze or lift of a credit freeze by mail, then the credit agency must place or lift the credit freeze no later than three (3) business days after getting your request.

Fraud Alerts

By law, you also have the right to place an initial or extended fraud alert on your file at no cost. An initial fraud alert lasts 1-year and is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting 7 years. Should you wish to place a fraud alert, please contact any one of the agencies listed below. The agency you contact will then contact the other two credit agencies.

Equifax

P.O. Box 105788
Atlanta, GA 30348-5788
1-888-766-0008
[www.equifax.com/personal/
credit-report-services](http://www.equifax.com/personal/credit-report-services)

Experian

P.O. Box 9554
Allen, TX 75013-9554
1-888-397-3742
[www.experian.com/
fraud/center.html](http://www.experian.com/fraud/center.html)

TransUnion

P.O. Box 2000
Chester, PA 19016-2000
1-800-680-7289
[www.transunion.com/fraud-
victim-resource/place-fraud-alert](http://www.transunion.com/fraud-victim-resource/place-fraud-alert)

Additional Information

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and monitoring your credit reports. As indicated above, if you detect any suspicious activity or suspected identify theft on your account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or suspected incidents of identity theft to the proper law enforcement authorities, including local law enforcement and your state's attorney general as well as the Federal Trade Commission (FTC).

You can further educate yourself regarding identity theft and the steps you can take to protect yourself, by contacting your state Attorney General or the Federal Trade Commission. For more information and to contact the FTC, please www.ftc.gov/idtheft. You may also contact the FTC by writing or calling:

The Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-ID-THEFT (1-877-438-4338)
Y: 1-866-653-4261