Fitzemeyer & Tocci Associates, Inc. c/o Cyberscout 555 Monster Rd SW Renton, WA 98057 DB09759







December 19, 2024

Re: Notice of Data Security Incident

Dear

We are writing to inform you of a data security incident experienced by our company, Fitzemeyer & Tocci Associates, Inc. that may have involved your personal information. We take privacy and security very seriously. This notice explains the incident, outlines the steps Fitzemeyer & Tocci Associates has taken to address it, and provides guidance on steps you can take to help protect your personal information as well as the opportunity to enroll in complimentary credit monitoring.

What Happened:

On September 14, 2024, we learned of unauthorized access to our systems. Upon detection, we took immediate action to terminate further access and investigate the incident. We retained legal counsel and engaged external cybersecurity forensic specialists (through counsel) to conduct an investigation.

As part of the investigation, we identified the impacted systems and performed a detailed review the contents to determine the data that may have been impacted and to whom that information relates. After a thorough investigation, we confirmed that an unauthorized actor gained temporary access to our systems between September 5, 2024, and September 14, 2024. During this time, certain data may have been acquired. On November 1, 2024, we determined that your personal information was contained in the impacted data set.

What Information Was Involved:

The information that may have been impacted includes your first and last name in combination with your Social Security number.

What We Are Doing:

Upon learning of the incident, we implemented additional security safeguards. We retained legal counsel and engaged outside forensic specialists (via counsel) to investigate the incident. We also notified law enforcement.

Additionally, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no cost to you. These services provide you with alerts for twelve (12) months from the date of enrollment when changes occur to your credit file. This notification is

sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services. Instructions about how to enroll in these services and additional resources available to you are included in the enclosed "Steps You Can Take to Help Protect Your Information."

What You Can Do:

We recommend that you remain vigilant against incidents of identity theft and fraud by reviewing your credit reports and account statements for suspicious activity and to detect errors. If you discover any suspicious or unusual activity on your accounts, please promptly contact the financial institution or company. We have provided additional information below, which contains more information about steps you can take to help protect yourself against fraud and identity theft, as well as credit monitoring enrollment instructions.

For More Information:

Should you have any questions or concerns, please contact our dedicated assistance line, which can be reached at 1-800-405-6108, from 8am to 8pm EST, Monday through Friday, excluding major U.S. holidays. Please know that the security of information is of the utmost importance to us. We stay committed to protecting your trust in us and continue to be thankful for your support during this time.

Sincerely,

FITZEMEYER & TOCCI ASSOCIATES, INC.

Edward L. Fitzemeyer, Jr.

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CEO

Enclosure: Steps You Can Take to Help Protect Your Information

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STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Activate Identity Monitoring Services

To enroll in Credit Monitoring services at no charge, please log on to https://bfs.cyberscout.com/activate and follow the instructions provided. When prompted please provide the following unique code to receive services:

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Monitor Your Accounts and Credit Reports:

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors.

Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

Fraud Alerts:

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

Credit Freeze:

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit.

Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you should provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Address for the prior two to five years;
- 5. Proof of current address, such as a current utility or telephone bill;
- 6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion Equifax **Experian** 1-800-680-7289 1-888-397-3742 1-888-298-0045 www.experian.com www.equifax.com www.transunion.com TransUnion Fraud Alert **Experian Fraud Alert Equifax Fraud Alert** P.O. Box 2000 P.O. Box 9554 P.O. Box 105069 Chester, PA 19016-2000 Allen, TX 75013 Atlanta, GA 30348-5069 **TransUnion Credit Freeze Experian Credit Freeze Equifax Credit Freeze** P.O. Box 160 P.O. Box 9554 P.O. Box 105788 Woodlyn, PA 19094 Allen, TX 75013 Atlanta, GA 30348-5788

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them.

The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Connecticut residents, the Connecticut Attorney General may be contacted at 165 Capitol Avenue, Hartford, CT 06106; 806-808-5318; and portal.ct.gov/ag.

For Florida residents, the Florida Attorney General may be contacted at PL-01, The Capitol, Tallahassee, FL 32399; 850-414-3300; and myfloridalegal.com.

For Georgia residents, the Georgia Attorney General may be contacted at 40 Capitol Square, SW, Atlanta, GA 30334; 1-404-651-8600 or 1-800-869-1123; and law.georgia.gov.

For Illinois residents, the Illinois Attorney General may be contacted at 500 South Second Street, Springfield, IL 62701; 217-782-1090; and illinoisattorneygeneral.gov.

For Massachusetts residents, the Massachusetts Attorney General may be contacted at 1 Ashburton Place, 20th Floor, Boston, MA 02108; 1-617-727-8400 or 1-617-727-2200; and www.mass.gov/orgs/office-of-the-attorney-general.

For New Hampshire residents, the New Hampshire Attorney General may be contacted at Capitol Street, Concord, NH 03301; 603-271-3658; and doj.nh.gov.

For New Jersey residents, the New Jersey Attorney General may be contacted at 25 Market Street, PO Box 081, Trenton, NJ 08625; 609-984-5828; and njoag.gov.

For New York residents, The New York Attorney General may be contacted at The Capitol, Albany, NY 12224; 1-800-771-7755; and ag.ny.gov.

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Maine residents, the Maine Attorney General may be contacted at 6 State House Station, Augusta, ME 04333; 207-626-8800; maine.gov/ag.

For Rhode Island residents, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and <u>riag.ri.gov</u>. There are 2 Rhode Island residents impacted by this incident.

For Vermont residents, the Vermont Attorney General may be contacted at 109 State St, Montpelier, VT 05609; 1-800-649-2424 or 1-802-828-3171; and ago.vermont.gov.