

From: [AGO - CAP](#)
To: jessek@turkestrauss.com
Subject: Public Records Request 2022-08867
Date: Monday, February 6, 2023 2:55:40 PM
Attachments: [2022-10-19 Kelaidis PRA request.pdf](#)
[2023-02-06 CAP response to Kelaidis 2022-08867.pdf](#)
[01 31 2023 CAP response to Kelaidis - Files Reviewed Redacted BateStamped - 2022-08867.pdf](#)

Dear Jesse Kelaidis,

Please see attached in response to your Public Records Act request.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424
Email: ago.cap@vermont.gov

CHARITY R. CLARK
ATTORNEY GENERAL

TEL: (802) 828-3171

www.ago.vermont.gov



STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
109 STATE STREET
MONTPELIER, VT
05609-1001

February 6, 2023

Via email to jessek@turkestrauss.com

Jesse Kelaidis
Turke & Strauss LLP
613 Williamson Street, Suite 201
Madison, WI 53703

Re: Public Records Request 2022-08867

Dear Jesse Kelaidis,

I write in response to your Public Records Act request dated October 19, 2022, a copy of which is attached for your convenience.

The documents pertaining to your request are attached (Attachment "01 31 2023 CAP response to Kelaidis – Turke Straus LLP – Files Reviewed_Redacted_BatesStamped - 2022-08867", pages 000001-000012).

Personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7).

To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond. Such appeal should be in writing:

Robert McDougall
Deputy Attorney General
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
State of Vermont

Complaint/ Intake#	Title	Description	Received Date
AG22-04428	CAP	I am getting calls several times a day from a company called DYNATA and it is harassing. I am on the DO Not Call list. How do I stop robo calls?	7/20/2022
AG22-04375	Belding, John (DoorDash) CAP	DoorDash has called consumer repeatedly and consumer has requested to be placed on their do not call list.	7/14/2022
AG22-05931	cap	Says has fraud complaint against two phone companies AT&T and Verizon who are not taking action on the scam phone calls occurring throughout America. Ppl who do not have unlimited text msgs, are getting charged by scammers who are texting them. Says this was directed by the Federal Gov't to prevent this from happening. Would like to file a complaint against companies for their inaction of federal law. Says has been at this for two years and used vulgar language to underscore insistence of the need to receive a call back.	9/29/2022
AG22-05890	CAP	Scam. online listing. Craigslist. I have sold the truck but the scammers keep sending me text messages and today I received a check with no explanation from South Dakota.	9/28/2022
AG22-05823	[REDACTED] (online listing. puppy scam - peer to peer) CAP	Scam with loss. Phone. Listing -> Puppy. Loss: \$1,916 (P2P) Description: Purchasing a yorkie puppy. multiple text messages and phone calls.	9/25/2022

Complaint/ Intake#	Intake Method	Complaint By NAME	First / Company Name	Last Name	Address	City	State	Zip
AG22-04428	Phone- Voicemail		Sue	Thomas	[REDACTED]	Rutland	VT	5701
AG22-04375	Website	Belding, John [REDACTED] ontpelier VT						
AG22-05931	Phone- Voicemail		Ed	Knox			VT	
AG22-05890	Phone- Voicemail		[REDACTED]	[REDACTED]			VT	
AG22-05823	Website		[REDACTED]	[REDACTED]			VT	

Complaint/ Intake#	Phone No 1	Complaint Against NAME	First / Company Name	Last Name	Address	City	State	Zip
AG22-04428	[REDACTED]		Dynata					
AG22-04375		DoorDash Phone: (855) 973-1040 Address: 901 Market Street Suite 600, San Francisco CA						
AG22-05931	[REDACTED]						VT	
AG22-05890	[REDACTED]	Scam Craigslist or other Listing (Money to "Shipper/Courier" or send back to scammer scam - fake check)					VT	
AG22-05823	[REDACTED]	Scam CRAIGSLIST or other Listing (PUPPY SCAM or purchase of pet online)						

Complaint/ Intake#	Title	Description	Received Date
AG22-05849	CAP	<p>Scam. Email. Phishing. CTS -> Amazon.</p> <p>Description: At 1:30 PM today (9/23/2022) I received the following text message which I believe is most likely a scam:</p> <p>Amazon,</p> <p>Your Amazon account has been locked, because we've detected suspicious activity on Amazon your account. Recovery your Amazon account immediately by click link bellow:</p> <p>https://m.vk.com/away.php?cheer=front &elite=lever&to=https://zii.to/mms-details</p> <p>Please take action on your account within 48 hours to avoid permanent suspension.</p> <p>Best regards, Amazon Inc.</p> <p>Thank you, Elizabeth Hansen</p>	9/23/2022
AG22-05567	CAP	<p>Scam. Text. Phishing, unknown.</p> <p>Received a text message from someone claiming to be Amazon.</p>	9/12/2022
AG22-05088	CAP	<p>Scam. Phone. Phishing (Credit card info requested).</p> <p>Text message from post office about a package that could not be delivered. Required credit card info to proceed.</p>	8/22/2022

Complaint/ Intake#	Intake Method	Complaint By NAME	First / Company Name	Last Name	Address	City	State	Zip
AG22-05849	Website		Elizabeth	Hansen		Danville	VT	5828
AG22-05567	E-Mail		Diane	Bargiel		Poultney	VT	
AG22-05088	Phone		Gail	Wheeler			VT	

Complaint/ Intake#	Phone No 1	Complaint Against NAME	First / Company Name	Last Name	Address	City	State	Zip
AG22-05849	[REDACTED]	Scam Phishing (Computer Tech Support/CTS)						
AG22-05567		Scam Phishing (UNKNOWN/unidentified/general)						
AG22-05088	[REDACTED]	Scam Phishing (credit card, debit card, or bank info requested) -NOT "Card Services"					VT	

Complaint/ Intake#	Title	Description	Received Date
AG22-04862	CAP	Scam. Phishing. CTS Variation. Amazon. I saved the text message if you want to call me back.	8/9/2022
AG22-05056	CAP	Transcript: I purchased an Apple iPhone XR on 6/17/2022 for a little over \$300.00. Once I received phone in mail I contacted tracfone to activate. No one there was able to get my phone working properly, and I was only able to get and send text messages-no incoming calls or outgoing. I ended up speaking to 4 different tracfone employees and chatted with 3-4 representatives-they dropped calls a couple of times, and were not able to get my phone to work in the long run. They never contacted me again by email, very rude there as well. Finally today after spending inordinate amount of time on phone again I spoke to employee [REDACTED] who told me I could not get a refund for the phone as it was over 30d and that is their policy, although I did get back the \$130.00 they charged me for the minutes. She declined to give me contact information of her direct report, stating there was no one above her as they are trained in the procedure, and if I contacted the BBB or AG office they will stick to their policy anyway. I do not have money to waste like this, and would really appreciate as much help as you can give me. I would appreciate email conversations as I do not have a working phone.	8/4/2022
AG22-04672	CAP	Scam. Phone. Unknown text message (unidentified). Consumer is receiving scams through text.	8/2/2022
AG22-04236	[REDACTED] Imposter, Romance. money gram and GC \$1150) CAP	Scam. Imposter. Romance. Met on Tag 3 years ago. We talk everyday and the scammers text me and phone me. I gave them \$500 and \$650 through moneygram or gift card. They don't call me anyone. Issues with a courier company (Dayline Express Courier) and US Customs threats	7/9/2022

Complaint/ Intake#	Intake Method	Complaint By NAME	First / Company Name	Last Name	Address	City	State	Zip
AG22-04862	Phone- Voicemail		Barbara				VT	
AG22-05056	E-Mail		Linnea	Williams	██████████	Westford	VT	5494
AG22-04672	Phone		Sally	Young			VT	
AG22-04236	Phone- Voicemail		██████████	██████████	██████████	Derby	VT	5829

Complaint/ Intake#	Phone No 1	Complaint Against NAME	First / Company Name	Last Name	Address	City	State	Zip
AG22-04862	[REDACTED]	scam phishing (CTS variation - claims an order was made and needs to verify info OR package delivery)					VT	
AG22-05056			Tracfone					
AG22-04672	[REDACTED]	Scam unknown TEXT Message (unidentified type)					VT	
AG22-04236	[REDACTED]							

Complaint/ Intake#	Title	Description	Received Date
AG22-04090	CAP	Consumer received text message from Sunoco app, wondering if it is a scam	7/5/2022

Complaint/ Intake#	Intake Method	Complaint By NAME	First / Company Name	Last Name	Address	City	State	Zip
AG22-04090	Phone		Carl	Bohlen			VT	

Complaint/ Intake#	Phone No 1	Complaint Against NAME	First / Company Name	Last Name	Address	City	State	Zip
AG22-04090							VT	