



February 10, 2023

Re: Notice of Data Breach

Dear Zacks Member,

Zacks Investment Research ("Zacks") takes the privacy and security of your personal information seriously. We are writing to inform you of a data security incident that may have affected your personal information. While we have found no indication that your personal information has been used inappropriately, we are providing you with this notice and steps you can take to help protect your information.

What Happened? On December 28, 2022, Zacks learned that an unknown third-party had gained unauthorized access to certain customer records described below. We believe the unauthorized access occurred sometime between November 2021 and August 2022. Upon this discovery, Zacks took immediate action to implement additional security measures to our network, and to investigate and understand the scope of the incident.

What Information Was Involved? The information involved comes from an older database of Zacks customers who had signed up for the Zacks Elite product between November 1999 through February 2005. The specific information we believe to have been accessed is your name, address, phone number, email address, and password used for Zacks.com. We have no reason to believe any customer credit card information, any other customer financial information, or any other customer personal information was accessed.

What We Are Doing. Zacks takes this event seriously. Zacks has already implemented additional security measures to our network and a process so that your Zacks account cannot be accessed with the compromised password. This process will require you to change your password when you next attempt to access your account. Also, while Zacks is constantly monitoring and updating our system to safeguard customer information, including in consultation with our outside cybersecurity expert, as a result of this incident, we are conducting an investigation and continuing our ongoing efforts to evaluate and implement additional measures to further enhance our protocols for the protection of your personal information.

What You Can Do. When you log into your Zacks account, you will be prompted to change your password. You should also change the password for all other online accounts for which you used the same e-mail address and password as your Zacks account. It is also recommended that you monitor financial accounts and consumer credit reports.

Other Important Information. We regret this incident and apologize for any concern it may have caused you. We remain vigilant to protect your personal information. We have purposefully not included a link or electronic reply address in this notice because consumers should not provide personal information in response to electronic communications regarding security breaches.

For more information. If you have any further questions regarding this incident, please call our toll-free response line that we have set up to respond to questions at 1-855-813-3507, Monday-Friday, between 9:00 a.m. and 5:00 p.m. Central time.

Sincere regards,

Zacks Investment Research