

From: [AGO - CAP](#)
To: jessek@turkestrauss.com
Subject: Public Records Act Request 2023-03638
Date: Friday, April 7, 2023 5:17:20 PM
Attachments: [2023-04-04 Kelaidis PRA request.pdf](#)
[04 07 2023 CAP response to Kelaidis - Spreadsheet_Redacted_Batestamped-2023-03638.pdf](#)
[2023-04-07 CAP response to Kelaidis 2023-03638.pdf](#)

Re: Public Records Act Request 2023-03638

Dear Jesse Kelaidis,

Please see attached in response to your Public Records Act request.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424

Email: ago.cap@vermont.gov



STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
109 STATE STREET
MONTPELIER, VT
05609-1001

April 7, 2023

Via email to jessek@turkestrauss.com

Jesse Kelaidis
Turke & Strauss LLP
613 Williamson Street, Suite 201
Madison, WI 53703

Re: Public Records Request 2023-03638

Dear Jesse Kelaidis,

I write in response to your Public Records Act request dated April 4, 2023, for records of complaints concerning “violations of the Do Not Call registry...between January 1, 2023, and March 31, 2023,” a copy of which is attached for your convenience.

A spreadsheet highlighting the files pertaining to your request is attached (Attachment “2023 04 07 CAP response to Kelaidis – Spreadsheet_Redacted_BatesStamped - 2023-03638.pdf”, pages 000001-000003).

Personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7).

To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Robert McDougall. Such appeal should be in writing:

Robert McDougall
Deputy Attorney General
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Should you seek to obtain related documents, we estimate that searching for, reviewing, and redacting the documents (1 in total) will come to approximately 40 minutes. Note that there is no charge for the first 30 minutes. At 10 minutes, billed according to the Secretary of State’s fee schedule for the rate of other staff time (\$.45 a minute), the cost of your Public Records Act request is an estimated \$4.50.

We ask that you please submit payment totaling the estimated cost according to the fee outlined above to proceed further with processing your request. Upon receipt of your payment, the records will be made available to you. Note, if the actual time to produce the records is less, we will issue a credit.

You may submit payment as follows:

Online: <https://appengine.egov.com/apps/vt/ago/onlinepayment>

By check sent to:

Attn: Lauren Jandl
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
State of Vermont

Complaint/ Intake#	Description	Received Date
AG23-01838	<p>Scam. Phone. Debt Collection</p> <p>Transcript: I do not know who to contact so starting here. I contacted your office in the past for another reason but never heard back so I am hoping you can point me in the right direction.</p> <p>I have been getting calls – started out 3 months ago and was at least 3 times a day – and once at 10:00 at night. It was from:</p> <p>Genesis FS Credit 800-353-5920</p> <p>I know it is a scam call because they tell me they’re calling about my business and I don’t have one. I have put them on the DO NOT CALL Registry but keep getting the calls.</p> <p>It’s annoying. I do not answer the calls but their number comes up on my caller ID and they leave the same message each time.</p> <p>Where can I go to get them to stop calling me?</p>	3/22/2023
AG23-00136	<p>scam. phone. repeated calls</p> <p>NCIC 800-943-2189 - calling every 20 minutes to a half hour, is on the DNC</p>	1/6/2023

Complaint/ Intake#	Intake Method	First / Company Name	Last Name	Address	City	State	Zip	Phone No 1
AG23-01838	E-Mail	██████████	██████████			VT		
AG23-00136	Phone-Voicemail	██████	██████			VT		██████████████████

Complaint/ Intake#	Complaint Against NAME	First / Company Name	Last Name	Address	City	State	Zip
AG23-01838	Scam Debt Collection (general/unknown)						
AG23-00136						VT	