

From: [Curtis, Christopher](#)
To: [Ackel, Daniel](#)
Subject: Response to your public records request
Date: Tuesday, April 18, 2023 10:20:00 AM
Attachments: [Ackel PRA Response - 04"18"2023.pdf](#)

Dear Mr. Ackel,

Attached please find a response to your recent public records request.

Best, Christopher

Christopher J. Curtis, Assistant Attorney General
Director, Consumer Assistance Program
Office of the Attorney General
State of Vermont
109 State Street
Montpelier, VT 05609
802-279-5496

PRIVILEGED & CONFIDENTIAL COMMUNICATION: This communication may contain information that is privileged, confidential, and exempt from disclosure under applicable law. **DO NOT** read, copy or disseminate this communication unless you are the intended addressee. If you are not the intended recipient (or have received this E-mail in error) please notify the sender immediately and destroy this E-mail. Please consider the environment before printing this e-mail.



STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
109 STATE STREET
MONTPELIER, VT
05609-1001

April 18, 2023

Mr. Daniel Ackel

[REDACTED]
Moretown, VT 05660

BY ELECTRONIC MAIL: [REDACTED]

Dear Mr. Ackel,

I write in response to your Public Records Act request dated and received April 13, 2023, for records of complaints concerning “consumer complaints of the Vermont Construction Company” (from 2020-2023). A public response to this information is already available at our website and may be found here: <http://ago.vcms9.vt.prod.cdc.nicusa.com/sites/ago/files/2023-01/2023-01-24%20CAP%20cost%20estimate%20and%20spreadsheet%20to%20Kuhlmann.pdf>.

Personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7). To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Robert McDougall. Such appeal should be in writing:

Robert McDougall
Deputy Attorney General
Office of the Attorney General
109 State Street Montpelier, VT 05609-100

Should you seek to obtain related documents, we estimate that searching for, reviewing, and redacting the documents (10 in total) will come to approximately 130 minutes. Note that there is no charge for the first 30 minutes. At 100 minutes, billed according to the Secretary of State’s fee schedule for the rate of other staff time (\$.45 a minute), the cost of your Public Records Act request is an estimated \$45.00.

Should you prefer to receive only the original complaint form or letter submitted, two files in total, the cost estimate is adjusted to \$9.00, whereas the time estimate is reduced to approximately 50 minutes with no charge for the first 30 minutes and 20 minutes billed according to the Secretary of State’s fee schedule for the rate of other staff time (\$.45 a minute).

We ask that you please submit payment totaling the estimated cost based on your preference according to the fees outlined above to proceed further with processing your request. Upon

receipt of your payment, the records will be made available for you. Note, if the actual time to produce the records is less, we will issue a credit.

You may submit payment as follows:

Online: <https://appengine.egov.com/apps/vt/ago/onlinepayment>

By check sent to:

Attn: Lauren Jandl
State of Vermont
Office of the Attorney General
109 State Street Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Regards,

/s/ Christopher J. Curtis
Christopher J. Curtis
Assistant Attorney General
Director, Consumer Assistance Program