From: <u>Steven Robinson</u>

To: AGO - Public Records Requests

Cc: Agency

 Subject:
 2094556 Request to Vermont AG

 Date:
 Friday, August 18, 2023 3:13:44 PM

Attachments: <u>image001.png</u>

2094556 Request to Vermont AG 17Aug23.pdf

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EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Good afternoon,

Please find attached our records request. We look forward to receiving an acknowledgment for this request.

Best,

Steve Robinson

Courts & Agency Client Service Specialist

D: (518) 213-0865 | **O**: (800) 221-0102 **Ext:** 4750 cogencyglobal.com



1025 Connecticut Ave., N.W., Ste. 712 • Washington, DC 20036

Cogency Global Inc. does not provide legal advice or render legal services. If you require legal advice, please consult the services of a competent professional attorney. This email is for informational purposes only and is not a substitute for professional legal advice.

August 17, 2023 Vermont Attorney General's Office Attn: Public Records Act Request 109 State Street Montpelier, VT 05609 VIA Online Form

Re: Vermont Freedom of Information Act Request

Dear Sir or Madam:

Pursuant to the Vermont Public Records Law, §315 et seq., COGENCY GLOBAL INC, hereby requests the following:

- 1. Please provide a copy of all consumer complaints from January 2021 to present that contain the entities in Exhibit A in the respondent, business, company, or similar field.
- 2. Please provide a copy of all responses received by you to the consumer complaints provided in response to Request 1.

3. Please provide a copy of any correspondence related to the consumer complaints provided in response to Request 1 to the extent not previously provided.

Exhibit A

- 1. LeafGuard
- 2. Leaf Filter
- 3. Gutter Shutter
- 4. Gutter Helmet

COGENCY GLOBAL INC requests that you provide us with accurate copies, or a complete and accurate account of the information requested. This is a commercial request. We agree to pay reasonable search and reproduction costs; however, if these costs exceed \$200, we request that you notify us before reproducing the documents.

We understand that we can expect a response within two business days of your receipt of this letter. We prefer electronic copies of the documents, but if courier or overnight delivery is necessary, please contact us for delivery or pickup information.

If you have any questions about this request or require further information, please contact us at 800.494.5225 or agency@cogencyglobal.com.

Thank you for your attention to this matter. Sincerely,
Joanna McCall, Assistant Secretary
On behalf of:
COGENCY GLOBAL INC.
agency@cogencyglobal.com
(800) 494-5225



1025 CONNECTICUT AVE., NW, STE. 712 WASHINGTON, DC 20036

P: 800.494.5225 F: 800.494.7512

DCORDERS@COGENCYGLOBAL.COM COGENCYGLOBAL.COM

August 17, 2023

Vermont Attorney General's Office Attn: Public Records Act Request 109 State Street Montpelier, VT 05609 VIA Online Form

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F: +852,2682,9790



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Sincerely,

Joanna McCall

(800) 494-5225

Joanna McCall, Assistant Secretary On behalf of: COGENCY GLOBAL INC. agency@cogencyglobal.com 1025 CONNECTICUT AVE., NW, STE. 712 WASHINGTON, DC 20036

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