



Return to IDX:
P.O. Box 989728
West Sacramento, CA 95798-9728

To Enroll, Please Call:
1-888-566-6462
Or Visit:
<https://response.idx.us/ohc>
Enrollment Code: <<Enrollment Code>>

<<To the Estate of:>>
<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

August 23, 2023

Re: NOTICE OF DATA BREACH

Dear <<Estate of>> <<First Name>> <<Last Name>>,

We are writing to let you know of a data security breach involving Ohio History Connection's (OHC) computer systems and databases. Because this breach has possibly exposed personally identifiable information, we wanted to inform you as soon as possible of steps to protect your identity.

What happened?

In early July, cybercriminals executed a ransomware attack upon internal data servers at OHC, effectively encrypting and holding our data hostage. The group also demanded that OHC pay a ransom in the millions of dollars in order to avoid the release of the data to the public. OHC was unable to afford the demanded amount but made an offer to the cybercriminals to prevent the release of the data. On August 7, the cybercriminals rejected the offer. Your personal information may now be accessible to those who may be looking for it.

How did this happen?

In most cases, ransomware is spread through phishing emails that contain malicious attachments or through a user unknowingly visiting an infected website, automatically downloading and installing malware without the user's knowledge.

What information was involved and who was impacted?

Names, addresses, and Social Security numbers of current and former OHC employees (from 2009 to 2023) could have been accessed. No credit card information was accessed or stolen as part of this breach. However, cybercriminals may have gained access to W-9 reports and other records revealing the names and personal Social Security numbers of vendors who contracted to provide services to OHC. They also may have gained access to images of checks provided to OHC by some members and donors beginning in 2020. In total, the information of 7,600 individuals has potentially been exposed.

What we are doing to prevent this from happening again?

OHC has notified the FBI and retained forensic IT consulting firms to assist in determining the extent of the data breach, reconstructing its systems and restoring data. OHC also employed a consultant that specializes in communicating with groups who engage in cybercriminal activity to determine the amount the group was demanding and assess the extent of the data actually accessed, encrypted and released.

In restoring its data and systems, OHC has moved a vast majority of its data to cloud-based services, and has implemented new security systems, features and measures intended to reduce its vulnerability to future attacks and ensure no personally identifiable information is ever accessed again.

What you can do?

OHC is providing **free credit monitoring services for <<one year/two years>>** for anyone involved. **Sign up at <https://response.idx.us/ohc>**. OHC has also notified all three national credit reporting agencies. Any questions can be directed to 1-888-566-6462. Please note the deadline for enrollment is November 23, 2023.

Beyond signing up, we also recommend that you remain vigilant and promptly report any suspicious activity or suspected identity theft to IDX at <https://response.idx.us/ohc> or 1-888-566-6462. Such activity should also be reported to the proper law enforcement authorities, your credit card providers, and your financial institutions.

Please also be wary of solicitations from those who may call you and offer their services. Do not give your personal information to anyone who requests it (online or over the phone) under the guise of helping you protect your personal information.

A complete list of state attorneys general is included in this notification. Here is contact information for the Federal Trade Commission and your state's attorney general:

Federal Trade Commission
600 Pennsylvania Avenue NW
Washington, DC 20580
www.ftc.gov
(202) 362-2222

Ohio Attorney General
30 East Broad Street
Columbus, Ohio 43215
www.ohioattorneygeneral.gov
(800) 282-0515

You can also contact the Privacy Rights Clearinghouse www.privacyrights.org.

Further, if you suspect that your identity has been stolen or that your personal information is being used, you should contact the national credit reporting agencies:

Equifax Credit Information Services, LLC
PO Box 740241
Atlanta, GA 30374
www.equifax.com
(800) 525-6285

TransUnion Consumer Relations
PO Box 2000
Chester, PA 19016-2000
www.transunion.com
(800) 680-7289

Experian National Consumer Assistance
PO Box 4500
Allen, TX
www.experian.com
(888) 397-3742

You can have the credit reporting agencies place a hold on the provision of your credit information, and can obtain from them a report on your credit. You are entitled to receive one free credit report from each of the three national credit reporting agencies once per year. To request a copy of your free credit report, visit www.annualcreditreport.com or call (877) 322-8228.

How can I learn more?

Should you have further questions or concerns regarding this matter or the protections available to you, again, please contact IDX at <https://response.idx.us/ohc> or call 1-888-566-6462.

We sincerely apologize for this incident and regret all the inconvenience it causes you. Please know we greatly value your support of the Ohio History Connection.

Thank you,

Megan Wood



Executive Director and CEO
Ohio History Connection

Charles R. Moses



President, Board of Trustees
Ohio History Connection

Complete List of State Attorneys General (outside Ohio)

Alabama ConsumerInterest@AlabamaAG.gov

Alaska consumerprotection@alaska.gov

Arizona (602) 542-5025

Arkansas consumer@ArkansasAG.gov

California www.dca.ca.gov

Colorado 720-508-6000

Connecticut 860-713-6100

Delaware (302) 683-8800

District of Columbia dlep@dc.gov

Florida CSWebmaster@FDACS.gov

Georgia (404) 458-3800

Hawaii ocp@dcca.hawaii.gov

Idaho AGLabrador@ag.idaho.gov

Illinois (217) 782-1090

Indiana (317) 232-6330

Iowa consumer@ag.iowa.gov

Kansas (785) 296-3751

Kentucky 502-696-5389

Louisiana constituentservices@ag.louisiana.gov

Maine (207) 626-8849

Maryland consumer@oag.state.md.us

Massachusetts katrina.gaddis@mass.gov

Michigan 517-335-7599

Minnesota (800) 657-3787

Mississippi 601.359.3680

Missouri consumer.help@ago.mo.gov

Montana contactocp@mt.gov

Nebraska ago.consumer@nebraska.gov

Nevada (888) 434-9989

New Hampshire (603) 271-3643

New Jersey askconsumeraffairs@dca.lps.state.nj.us

New Mexico 505-827-6000

New York (518) 474-8583

North Carolina (919) 716-6000

North Dakota (701) 328-3404

Oklahoma consumerprotection@oag.ok.gov

Oregon help@oregonconsumer.gov

Pennsylvania scams@attorneygeneral.gov

Rhode Island (401) 274-4400

South Carolina scdca@scconsumer.gov

Tennessee (615) 741-4737

Texas (800) 621-0508

Utah consumerprotection@utah.gov

Vermont AGO.CAP@vermont.gov

Virginia 804-786-2071

Washington 206-464-6684

West Virginia consumer@wvago.gov

Wisconsin (608) 224-5012

Wyoming ag.consumer@wyo.gov

