

From: Byard Duncan <Byard.Duncan@propublica.org>

Sent: Thursday, September 7, 2023 4:29 PM

To: AGO - Info <AGO.Info@vermont.gov>

Subject: A public records request from ProPublica

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Greetings, folks.

Please find my records request attached.

Happy to answer any questions here or via phone: 401-429-3767.

Best,
Byard



September 7, 2023

To: Charity Clark
Attorney General
State of Vermont

To Whom It May Concern,

Pursuant to the Vermont Public Records Act, I request access to:

- all consumer complaints your office has received from Jan. 1, 2018 to present concerning Exeter Finance. Responsive records should include – but not be limited to – your office's response, legal filings, and internal written communications related to each consumer complaint.

If my request is denied in whole or part, please justify all deletions by reference to specific exemptions of the law and release all nonexempt segregable portions of the material. I reserve the right to appeal your decision to withhold any information.

I am requesting these records in the course of newsgathering, a noncommercial activity. Therefore, I ask that you grant this request expedited processing and waive any fees to locate and produce responsive documents.

Please communicate with me at the earliest regarding the agency's estimated processing time for this request and any questions about the materials sought. My email address and mobile number are in the signature line. I certify that the foregoing is true and correct to the best of my knowledge. I look forward to your reply and thank you in advance for your assistance.

Respectfully,

Byard Duncan,
Reporter, ProPublica
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