



Michael Murray <michael.murray@taxbit.com>

Preview - Notice of Data Breach

1 message

Marketing Email Preview Send <noreply@hubspot.com>
Reply-To: Marketing Email Preview Send <noreply@hubspot.com>
To: michael.murray@taxbit.com

Tue, Dec 19, 2023 at 3:09 PM



Dear Valued Customer,

We are writing to notify you of a data security incident involving your personal information. This email explains what happened and provides information about what you can do in response. Although we are not currently aware that any TaxBit consumer accounts were accessed, we are notifying you to let you know the steps you can take to protect yourself.

What Happened

We detected suspicious activity related to a third-party web application. Based on our investigation to date, we recently determined that an unauthorized third party obtained TaxBit information from the application. We have learned this may have occurred on or about late September 2023.

What Information Was Involved

This may have impacted your name, email address, and the API key associated with your TaxBit consumer account. For security purposes, TaxBit consumer accounts do not require anything more than read-only API keys to

automatically gather transaction data, and that is all we ask that users share with us.

What We Are Doing

We have been diligently investigating this incident with the assistance of outside experts. Upon learning of the suspicious activity, TaxBit notified individuals who were potentially impacted on or around September 23, 2023, and recommended that they delete and create new read-only API keys from exchange accounts associated with their TaxBit consumer accounts.

What You Can Do

If you have not already done so, you should delete and create new API keys from exchange accounts associated with your TaxBit consumer account. Additionally, you can take steps to protect yourself by reviewing your account statements and monitoring your free credit reports for suspicious activity. You can also review the Additional Resources section below.

For More Information

We take protecting your information seriously and apologize for any inconvenience this may cause. If you have any questions, receive any suspicious communication, or wish to verify the authenticity of communications from TaxBit, please contact support@taxbit.com.

Sincerely,

The TaxBit Team

66 Wadsworth Park Drive, Draper, UT

ADDITIONAL RESOURCES

You may obtain a free copy of your credit report from each of the three credit reporting agencies by visiting www.annualcreditreport.com or by calling 1-877-

322-8228. You can request information regarding fraud alerts, security freezes, and identity theft from the following credit reporting agencies:

- Experian, <https://www.experian.com/help>, 1-888-397-3742, P.O. Box 9554, Allen, TX 75013
- TransUnion, <https://www.transunion.com/credit-help>, 1-888-909-8872, P.O. Box 2000, Chester, PA 19016-2000
- Equifax, <https://www.equifax.com/personal/credit-report-services>, 1-800-685-1111, P.O. Box 105788, Atlanta, GA 30348

You can contact these credit bureaus to place a “fraud alert” on your credit file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. When one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file.

A security freeze prohibits a credit-reporting agency from releasing any information from a consumer’s credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing, or other services. You can request a security freeze from each of the three major consumer-reporting agencies online, by telephone, or by mail via the contact information listed above. To place a security freeze, you may need to provide your name, Social Security number, date of birth, addresses over the prior five years, proof of current address, and legible photocopy of a government-issued identification card.

You can also receive information from the Federal Trade Commission (“FTC”) regarding fraud alerts, security freezes, your rights under the Fair Credit Reporting Act, and how to avoid and report identity theft: FTC Identity Theft Clearinghouse, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580, consumer.ftc.gov, 1-877-438-4338.

For North Carolina residents: You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service

Center, Raleigh, NC 27699-9001, www.ncdoj.gov, 1-877-566-7226.

For Iowa residents: You are advised to report any suspected identity theft to law enforcement or to the Iowa Attorney General.

For District of Columbia residents: You may contact the District of Columbia Office of the Attorney General, [441 4th Street, NW, Suite 1100](https://www.oag.dc.gov) South, Washington, DC 20001, [oag.dc.gov](https://www.oag.dc.gov), 1-202-727-3400.