

**From:** Teri Doerr <[billing@webrecon.net](mailto:billing@webrecon.net)>  
**Sent:** Sunday, March 10, 2024 12:47 PM  
**To:** AGO - CAP <[AGO.CAP@vermont.gov](mailto:AGO.CAP@vermont.gov)>  
**Subject:** FOIA / Public Records Request

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Dear Sir or Madam:

I'm hoping to obtain all relevant consumer complaints data filed with your office against debt collectors, financial institutions, and law firms. I am interested in complaints filed between 3/16/22 - 2/29/24.

For those that need the Standard Industry Codes, the ones that we've noted for some states are: Attorneys, Banks-Federal & State Savings & Loans, Banks-State and National, Credit Card Company, Credit Unions, Credit-Auto Title Loan, Credit-Business Loan, Credit-Check Approval Company, Credit-Credit Monitoring, Credit-Finance & Personal Loan Company, Credit-Loan Company, Credit-Mortgage Company, Credit-Pay Day Loans, Credit-Property Tax Lender, Credit-Reverse Mortgages, Credit-Student Loan, Debt Collection Company, Debt Collection Company Collecting Own Debt, Debt-Credit Reporting Company.

My most basic needs would include the following fields:

- 1) Company name
- 2) Date complaint was filed
- 3) Basic nature/category of complaint
- 4) Complaint reference number (preferred) or alternatively some sort of unique identifier (just to avoid duplicates, it does not need to have any meaning)

Beyond that, the following types of fields would be very helpful:

- 1) Consumer city or zip code
- 2) Complaint status/resolution (if you track that)
- 3) Date case is closed (if you track that)
- 4) Company address/phone

Ideally, I would be looking for a database export that included the above fields in a clean, delimited data file or spreadsheet. Just about any database-based software should be able to do an export like that. We do get everything from excel spreadsheets, pdfs to paper documents and are willing to take all and any.

As soon as you are able, please let us know the feasibility/cost of this request. This request is for commercial purposes. To get an understanding of how we use this information, please feel free to check out [www.webrecon.com](http://www.webrecon.com).

Thank you so much for your consideration.

Teri Doerr

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