## disabilityrights wisconsin

PO Box 480149 Niles, IL 60714

<<first name>> <<last name>> <<Address1>><<Address 2>> <<City>>, <<State>> <<Zip Code>> Enrollment Code: <<XXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit: <u>https://app.idx.us/account-creation/protect</u>

June 21, 2024

Notice of Data <<Variable Data 2>>

Dear <<first name>> <<last name>>:

I am writing to inform you of a data security incident that may have affected your personal information. At Disability Rights Wisconsin ("DRW"), we take the privacy and security of personal information very seriously. This is why we are informing you of the incident, providing you with steps you can take to protect your personal information, and offering you free credit monitoring and identity protection services.

What Happened. On November 22, 2023, DRW identified suspicious activity associated with two (2) employee email accounts. We engaged cybersecurity experts to assist with the process. The investigation determined that certain messages or documents may have been accessed or acquired without authorization. After a thorough review of those files, on or about May 23, 2024, DRW learned that your personal information may have been impacted, and then took steps to gather appropriate contact information and provide this notification.

What Information Was Involved. The information may have included your name, <</vd>

What We Are Doing. As soon as Disability Rights Wisconsin discovered the incident we took the steps described above and implemented additional security measures to enhance our email environment security and minimize the risk of a similar incident occurring in the future.

While we have no evidence that your information was accessed or misused, out of an abundance of caution, we are offering you complimentary credit monitoring and identity protection services through IDX a leader in consumer identity protection. These services include <</Membership Offering Length>> months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services, at no cost to you. With this protection, IDX will help you resolve issues if your identity is compromised.

**What You Can Do.** You can follow the recommendations on the page titled, "Steps You Can Take to Help Protect Your Information." You can also enroll in the IDX identity protection services, which are offered to you at no cost.

To enroll, please call (888) 733-3814, 8:00 AM - 8:00 PM Central Time, or visit <u>https://app.idx.us/account-creation/protect</u> and provide the enrollment code found at the top of this letter. Please note you must enroll by September 21, 2024. You will need to reference the enrollment code provided in this letter when calling or enrolling online, so please do not discard this letter.

**For More Information.** For More Information. If you have questions or need assistance, please call Disability Rights Wisconsin at +1-608-308-2620 Monday – Friday 8:30 AM to 5:00 PM Central Time. Thank you for your understanding in this matter.

Sincerely,

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Jill Jacklitz, Executive Director Disability Rights Wisconsin

## STEPS YOU CAN TAKE TO HELP PROTECT YOUR PERSONAL INFORMATION

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <u>http://www.annualcreditreport.com/</u>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105851	P.O. Box 9532	P.O. Box 1000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-800-916-8800
www.equifax.com	www.experian.com	www.transunion.com

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission 600 Pennsylvania Ave, NW Washington, DC 20580 <u>consumer.ftc.gov</u>, and <u>www.ftc.gov/idtheft</u> 1-877-438-4338

North Carolina Attorney General 9001 Mail Service Center Raleigh, NC 27699 <u>ncdoj.gov</u> 1-877-566-7226 Maryland Attorney General 200 St. Paul Place Baltimore, MD 21202 <u>marylandattorneygeneral.gov/</u> 1-888-743-0023

Rhode Island Attorney General 150 South Main Street Providence, RI 02903 <u>http://www.riag.ri.gov</u> 1-401-274-4400 New York Attorney General Bureau of Internet and Technology Resources 28 Liberty Street New York, NY 10005 1-212-416-8433

Washington D.C. Attorney General 441 4th Street, NW Washington, DC 20001 <u>oag.dc.gov</u> 1-202-727-3400 You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <u>https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf</u>.