

From: Jandl, Lauren <Lauren.Jandl@vermont.gov>
Sent: Tuesday, July 30, 2024 10:44 AM
To: rhellman <rhellman@sevendaysvt.com>
Subject: RE: Seven Days public records request

Hi, Rachel,

I write in response to your public records request received by the Attorney General's Office on July 29, 2024, in which you requested: "any consumer complaints regarding homeowners' insurance policies and claims, going back to Jan. 1, 2023."

Following a search, we have determined that the Attorney General's Office has no records that are responsive to your request. If there are names of specific businesses that you'd like us to search for, please let us know. I will note, however, that any complaints regarding homeowners' insurance would be referred by the Attorney General's Office to the Vermont Department of Financial Regulation's (DFR's) Insurance Division for handling.

DFR's Insurance Division regulates the insurance industry in Vermont. You may consider contacting their office with your request. I've included a link to their website, which includes information on filing consumer complaints related to homeowners' insurance, here: <https://dfr.vermont.gov/consumers/file-complaint/insurance/insurance-complaints>

Best,

Lauren Jandl
Chief of Staff

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