# AVOID IMPOSTER SCAMS

Slow Down and Follow a Plan

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#### SLOW DOWN

Scammers pressure you to act urgently. Don't! Regain your calm.

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# LOG THE CONTACT

Write down the phone number of the caller and hang up.

### ONE CALL

Make one call to a primary contact and discuss the incident.

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# WARN OTHERS

Contact CAP to identify scams and report them at 1-800-649-2424.



#### **CONSUMER ASSISTANCE PROGRAM**

ATTORNEY GENERAL'S OFFICE & UNIVERSITY OF VERMONT GET HELP WITH CONSUMER PROBLEMS AND REPORT SCAMS