TEL: (802) 828-3171 FAX: (802) 828-3187

JOSHUA R. DIAMOND DEPUTY ATTORNEY GENERAL

WILLIAM E. GRIFFIN CHIEF ASST. ATTORNEY GENERAL



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STATE OF VERMONT OFFICE OF THE ATTORNEY GENERAL 109 STATE STREET MONTPELIER, VT 05609-1001

March 26, 2018

Mr. Brian E. Hogue C/O ISCC P.O. Box 70010 Boise, ID 83707

Re: Public Records Request

Dear Mr. Hogue:

I write in response to your public records act request dated February 26, 2018, received by our office on March 12, 2018, in which you requested:

- 1. Any and all documents related to the July 29th, 201[7], Equifax data security breach, including reports, letters and/or memoranda;
- 2. the letter dated September 7, 2017, from Phyllis Summer of King & Spalding to our office;
- 3. any investigative reports related to the breach; and
- 4. any complaints regarding Equifax filed by a Vermonter on or after July 1, 2016.

Please find documents, responsive to items 2 and 4 above, attached.

Please be advised that we have withheld records that are exempt from disclosure under exemption for trade secrets, 1 V.S.A. § 317(c)(9), personal privacy, § 317(c)(7), or are otherwise privileged, § 317(c)(4). The complaints are in the form of a spreadsheet. If you require the actual underlying complaint from each consumer, please let us know and we will provide you an estimate of the estimated expense of producing those documents.

To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond. Thank you.

Sincerely

Christopher J. Curtis

Chief, Public Protection Division

KING & SPALDING

King & Spalding LLP 1180 Peachtree Street N.E. Atlanta, GA 30309-3521 Tel: +1 404 572 4600 Fax: +1 404 572 5100 www.kslaw.com

Phyllis B. Sumner Direct Dial: +1 404 572 4799 Direct Fax: +1 404 572 5100 psumner@kslaw.com

September 7, 2017

To: Exhibit A; Distribution List

Re: Data Security Incident Affecting Equifax Inc.

Dear Sir or Madam,

I write on behalf of Equifax Inc. ("Equifax") regarding a cybersecurity incident potentially impacting information relating to approximately 143 million U.S. consumers. The approximate number of potentially impacted residents in your state is identified in Exhibit B. Equifax takes seriously its responsibility to protect the security of personal information, and our priority is to assist consumers who may have been impacted. The circumstances of the incident and the steps Equifax is taking to protect consumers are set forth below.

On July 29, 2017, Equifax discovered that criminals exploited a U.S. website application vulnerability to gain access to certain files. Upon discovery, Equifax acted immediately to stop the intrusion. The company promptly engaged a leading, independent cybersecurity firm that has been conducting a comprehensive forensic review to determine the scope of the intrusion, including the specific data impacted. Equifax also reported the criminal access to law enforcement and continues to work with authorities. While the company's investigation is substantially complete, it remains ongoing and is expected to be completed in the coming weeks.

The information accessed primarily includes names, Social Security numbers, birth dates, addresses and, in some instances, driver's license numbers. In addition, credit card numbers for approximately 209,000 U.S. consumers, and certain dispute documents with personal identifying information for approximately 182,000 U.S. consumers, were accessed. The company has found no evidence of unauthorized access on Equifax's core consumer or commercial credit reporting databases.

Equifax has established a dedicated website, www.equifaxsecurity2017.com, to notify consumers of the incident, help them understand if they were potentially impacted, and provide steps they can take to protect against the potential misuse of their information. In addition to the website, Equifax will send direct mail notices to consumers whose credit card numbers or dispute documents with personal identifying information were impacted.

Equifax is also offering to all U.S. consumers complimentary credit file monitoring and identity theft protection for one year, even if a consumer is not impacted by this incident. The offering, called TrustedID Premier, includes 3-Bureau credit monitoring of Equifax, Experian and TransUnion credit reports; copies of Equifax credit reports; the ability to lock and unlock Equifax credit reports; identity theft insurance; and Internet scanning for Social Security numbers. Information on how to enroll for this offering is included on the dedicated website. Additionally, Equifax has established a dedicated call center, 866-447-7559, available from 7:00 a.m. to 1:00 a.m. Eastern time, seven days a week, to answer questions about the incident, assist consumers in signing up for the complimentary service, and provide information about how to further protect personal information.

Please do not hesitate to contact me if you have any questions regarding this notification.

Sincerely,

Phyllis B. Sumner

Enclosures

Exhibit A - Distribution List

Steve Marshall Office of the Alabama Attorney General Office of the Attorney General P.O. Box 300152 Montgomery, AL 36130-0152	Jahna Lindemuth Alaska Attorney General Office 1031 West 4th Avenue, Suite 200 Anchorage, AK 99501 attorney.general@alaska.gov
Mark Brnovich Office of the Arizona Attorney General 1275 West Washington Street Phoenix, AZ 85007-2926 AGInfo@azag.gov	Leslie Rutledge Arkansas Attorney General Office 323 Center Street, Suite 200 Little Rock, AR 72201 oag@ArkansasAG.gov
Xavier Becerra Office of the California Attorney General California Department of Justice P.O. Box 944255 Sacramento, CA 94244-2550	Cynthia H. Coffman Office of the Colorado Attorney General Colorado Department of Law Ralph L. Carr Judicial Building 1300 Broadway, 10th Floor Denver, CO 80203
George Jepsen State of Connecticut Attorney General's Office 55 Elm Street Hartford, CT 06106 ag.breach@ct.gov	Karl A. Racine District of Columbia Attorney General 441 4th Street, NW Washington, DC 20001 dc.oag@dc.gov
Matt Denn Delaware Attorney General Delaware Department of Justice Carvel State Building 820 N. French St. Wilmington, DE 19801 attorney.general@state.de.us	Pam Bondi Office of the Attorney General of Florida State of Florida The Capitol PL-01 Tallahassee, FL 32399-1050
Chris Carr Office of the Georgia Attorney General 40 Capitol Square, SW Atlanta, GA 30334	Douglas Chin Department of the Attorney General of Hawaii 425 Queen Street Honolulu, HI 96813

Hawaii Office of Consumer Protection Leiopapa A Kamehameha Building aka State Office Tower 235 South Beretania Street Honolulu, Hawaii 96813 dcca@dcca.hawaii.gov	Lawrence Wasden State of Idaho Attorney General's Office 700 W Jefferson St., Suite 210 P.O. Box 83720 Boise, ID 83720-0010	
Lisa Madigan Illinois Attorney General's Office 100 W. Randolph Street Chicago, IL 60601 databreach@atg.state.il.us	Curtis T. Hill, Jr. Indiana Attorney General's Office Indiana Government Center South 302 W. Washington St., 5th Floor Indianapolis, IN 46204 IDTheft@atg.in.gov	
Tom Miller Office of the Attorney General of Iowa Hoover State Office Bldg. 1305 E. Walnut Street Des Moines, IA 50319 consumer@iowa.gov	Derek Schmidt Kansas Attorney General 120 S.W. 10th Ave., 2nd Floor Topeka, KS 66612-1597	
Andy Beshear Office of the Kentucky Attorney General 700 Capitol Ave, Suite 118 Frankfort, KY 40601-3449	Jeff Landry Office of the Louisiana Attorney General P.O. Box 94005 Baton Rouge, LA 70804-4095 ConsumerInfo@ag.louisiana.gov	
Janet T. Mills Office of the Maine Attorney General 6 State House Station Augusta, ME 04333 breach.security@maine.gov	Brian E. Frosh Office of the Maryland Attorney General 200 St. Paul Place Baltimore, MD 21202-2202 Idtheft@oag.state.md.us	
Maura Healey Office of the Attorney General of Massachusetts One Ashburton Place Boston, MA 02108-1518 ago@state.ma.us	Bill Schuette Michigan Department of Attorney General 525 W. Ottawa St. P.O. Box 30212 Lansing, MI 48909 miag@michigan.gov	
Lori Swanson Office of the Minnesota Attorney General 445 Minnesota Street, Suite 1400 St. Paul, MN 55101-2131 Attorney.General@ag.state.mn.us	Jim Hood Mississippi Attorney General's Office 550 High Street Jackson, MS 39201	

Josh Hawley Missouri Attorney General's Office Supreme Court Building 207 W. High St. P.O. Box 899 Jefferson City, MO 65102 attorney.general@ago.mo.gov	Tim Fox Office of the Montana Attorney General Justice Building, Third Floor 215 North Sanders P.O. Box 201401 Helena, MT 59620-1401 contactdoj@mt.gov
Montana Office of Consumer Protection P. O. Box 200151 Helena, MT 59620-0151 contactocp@mt.gov	Doug Peterson Nebraska Attorney General's Office 2115 State Capitol P.O. Box 98920 Lincoln, NE 68509 ago.consumer@nebraska.gov
Adam Paul Laxalt Office of the Nevada Attorney General 100 North Carson Street Carson City, NV 89701 AgInfo@ag.nv.gov	Gordon J. MacDonald New Hampshire Department of Justice 33 Capitol Street Concord, NH 03301 attorneygeneral@doj.nh.gov
Christopher S. Porrino Office of the New Jersey Attorney General RJ Hughes Justice Complex 25 Market Street, Box 080 Trenton, NJ 08625-0080 databreach@cyber.nj.gov	Hector Balderas Office of the New Mexico Attorney General 408 Galisteo Street Villagra Building Santa Fe, NM 87501
Eric T. Schneiderman Office of the New York Attorney General The Capitol Albany, NY 12224-0341	Josh Stein North Carolina Attorney General's Office 9001 Mail Service Center Raleigh, NC 27699-9001
Wayne Stenehjem North Dakota Attorney General's Office 600 E. Boulevard Ave. Dept. 125 Bismarck, ND 58505 ndag@nd.gov	Mike DeWine Ohio Attorney General's Office 30 E. Broad Street, 14th Floor Columbus, OH 43215
Mike Hunter Oklahoma Office of the Attorney General 313 NE 21st Street Oklahoma City, OK 73105	Ellen F. Rosenblum Office of the Oregon Attorney General Oregon Department of Justice 1162 Court Street, NE Salem, OR 97301-4096

Josh Shapiro Pennsylvania Office of Attorney General 16th Floor, Strawberry Square Harrisburg, PA 17120	Puerto Rico Departmento de Asuntos del Consumidor Ave. José De Diego, Pda. 22 Centro Gubernamental Minillas Edificio Torre Norte, Piso 7 San Juan, PR 00940 servicio@daco.pr.gov
Peter F. Kilmartin Office of the Rhode Island Attorney General 150 South Main Street Providence, RI 02903	Alan Wilson Office of the South Carolina Attorney General P.O. Box 11549 Columbia, SC 29211
Consumer Protection Division of the Department of Consumer Affairs P.O. Box 5757 Columbia, SC 29250	Marty J. Jackley South Dakota Attorney General's Office 1302 East Highway 14, Suite 1 Pierre, SD 57501-8501 consumerhelp@state.sd.us
Herbert H. Slatery, III Office of the Tennessee Attorney General and Reporter P.O. Box 20207 Nashville, TN 37202-0207	Ken Paxton Office of the Texas Attorney General P.O. Box 12548 Austin, TX 78711-2548
Sean D. Reyes Utah Office of the Attorney General Utah State Capitol Complex 350 N. State St., Suite 230 Salt Lake City, UT 84114-2320 uag@agutah.gov	TJ Donovan Vermont Attorney General's Office 109 State Street Montpelier, VT 05609-1001 ago.cap@vermont.gov
Mark R. Herring Office of the Virginia Attorney General 202 North Ninth Street Richmond, VA 23219	Bob Ferguson Washington State Office of the Attorney General 1125 Washington St SE P.O. Box 40100 Olympia, WA 98504-0100 SecurityBreach@atg.wa.gov

Patrick Morrisey Office of the West Virginia Attorney General State Capitol Complex Bldg. 1, Room E-26 Charleston, WV 25305 consumer@wvago.gov	Brad Schimel Office of the Wisconsin Attorney General Wisconsin Department of Justice P.O. Box 7857 Madison, WI 53707-7857
Peter K. Michael Wyoming Attorney General's Office Kendrick Building 2320 Capitol Avenue Cheyenne, WY 82002 ag.consumer@wyo.gov	

$\underline{Exhibit\ B-Approximate\ Number\ of\ Potentially\ Impacted\ Residents}$

Vermont - Approximately 242,888

CAP - Business Adhoc Report

Matters between 07/01/2016 and 3/20/2018 Report Created on 3/20/2018

Number of Matters: 6

date opened manter type	practice code	trade code	subtrade code	status code	process code	laimed josses	consumer type
5/5/2017 Complaint	CREDIT - INACCURATE	22 - Banking, Credit	22C - Credit	PEN .	REG		
	CREDIT REPORT	and Finance	Reporting Agency				
5/23/2017 Complaint	CREDIT - INACCURATE	22 - Banking, Credit	22C - Credit	RES	REG	\$0.00	
	CREDIT REPORT	and Finance	Reporting Agency				
1/2/2018 Complaint	FAILURE TO PERFORM	22 - Banking, Credit	22C - Credit	PEN	REG	\$0.00	
		and Finance	Reporting Agency				To any delity open to a control of the control open to the control
1/2/2018 Complaint	FAILURE TO PERFORM	22 - Banking, Credit	22C - Credit	PEN	REG	\$0.00	
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1/2/2018 Complaint	MISREPRESENTATION-	22 - Banking, Credit	22C - Credit	PEN	REG	\$0.00	
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1/2/2018 Complaint	MISREPRESENTATION-	22 - Banking, Credit	22C - Credit	PEN	REG	\$0.00	
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