

From: Katie Jickling [<mailto:katie@sevendaysvt.com>]
Sent: Thursday, February 7, 2019 3:47 PM
To: Anders, Sarah <Sarah.Anders@partner.vermont.gov>
Subject: Re: Re: Public Records Request

OK, thanks, Sarah.

Let's do all of it for the \$60. Send me an invoice, or just let me know where to send the check.

Thanks!

Katie

On Wed, Feb 6, 2019 at 10:28 AM Anders, Sarah <Sarah.Anders@partner.vermont.gov> wrote:

Katie Jickling

c/o Seven Days

255 S. Champlain St.

Burlington, VT 05401

802-565-1824

Re: Public Records Request

Dear Ms. Jickling:

A spreadsheet of complaints from the last two years, dating back to February 6, 2017, would contain 91 records. Therefore, at 91 records for 2 minutes each (minus 30 minutes of no charge), billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), your estimated cost for this spreadsheet is \$50.16.

If you just wanted two additional redacted complaints, that would be free because it was 30 minutes or under. However, that would take away the free 30 minutes from the spreadsheet. I estimate that your cost for the spreadsheet *plus* two complaints would be \$60.06.

Please let us know how you wish to proceed.

Sincerely,

Sarah Anders

Complaint Specialist

From: Katie Jickling [mailto:katie@sevendaysvt.com]
Sent: Monday, February 4, 2019 4:31 PM
To: Anders, Sarah <Sarah.Anders@partner.vermont.gov>
Subject: Re: Re: Public Records Request

Hi Sarah,

Thanks for the follow-up. I'd like to pay less than \$177, if possible. How much would it cost for a spreadsheet of the last two years of closed VADA complaints?

And yes, I would like to request the two closed VADA complaints so I can see what they contain. Thanks!

Feel free to call (802-565-1824) if you have additional questions or think my request would be worth discussing further.

Thanks again for your help.
Katie

On Mon, Feb 4, 2019 at 3:36 PM Anders, Sarah <Sarah.Anders@partner.vermont.gov> wrote:

Katie Jickling

c/o Seven Days

255 S. Champlain St.

Burlington, VT 05401

802-565-1824

Re: Public Records Request

Dear Ms. Jickling:

I write to follow up on our phone conversation of February 4, 2019.

We discussed a possible alternative to responses to your public records request. Instead of reviewing, redacting, and producing the documents of the 284 responsive complaints, CAP could prepare a spreadsheet of them. Specifically, we could generate a spreadsheet of all the closed VADA complaints of the last 5 years, including the overview summary of the complaint. The consumer's detailed description would not be included. We would include "reason closed" notes as we have them.

To review and appropriately redact the information in the spreadsheet, I estimate it will take about 2 minutes per record. Therefore, at 284 records for 2 minutes each (minus 30 minutes of no charge), billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), your estimated cost for this spreadsheet is \$177.54. To include the consumer's original detailed description, I estimate it would take 5 minutes per record to review and redact, costing, therefore, an estimated \$458.70.

Under the same fee schedule as mentioned previously (15 minutes per complaint at \$0.33/minute with 30 free minutes), we could provide any redacted original documents for which you file a public records request after you have reviewed the spreadsheet.

Please let us know how you wish to proceed.

Sincerely,

Sarah Anders

Complaint Specialist

From: Anders, Sarah
Sent: Monday, February 4, 2019 1:43 PM
To: Jickling, Katie <katie@sevendaysvt.com>
Subject: Re: Public Records Request

Katie Jickling

c/o Seven Days

255 S. Champlain St.

Burlington, VT 05401

802-565-1824

Re: Public Records Request

Dear Ms. Jickling:

I write to provide you with a detailed cost estimate in response to your Public Records Act request dated February 1, 2019.

We estimate that review and redactions of CAP complaint documents take about

15 minutes per complaint. Your particular request involves 284 responsive complaints. With 284 responsive complaints at 15 minutes per complaint, we estimate that review and redaction of the requested documents will take 4,260 minutes (minus 30 minutes for which there is no charge). Therefore, we calculate that at 4,230 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), your estimated cost for the requested documents is \$1,395.90.

If you are interested in narrowing the scope of your request to reduce the cost, here are some options. Any given month could have anywhere from 1 to ~10 closed VADA complaints, while a given year could have anywhere from ~20 closed complaints to 100+. If you prefer to go that route, we could provide cost estimates for a particular month or months, or a particular year or years to narrow your search.

Alternatively, if you would like to view two closed VADA complaints before committing to a larger records production, this would be free of charge, because it is under 30 minutes.

Before we proceed further with processing your request, we would need a confirmation of a willingness to pay the above-estimated fee of \$1,395.90 or a narrowed search. We hope to discuss further on the phone to determine the best way to move forward.

Sincerely,

Sarah Anders

Complaint Specialist