

From: Anders, Sarah
Sent: Wednesday, March 6, 2019 3:55 PM
To: 'Chris Collins' <data@ohmanalytics.com>
Subject: Re: Public Records Request

Dear Chris Collins,

Attached, please find records in response to your public records act request.

Personal contact and personal identifiable information has been redacted pursuant to 1 VSA 317(c)(7). If you feel information has been withheld in error, you may appeal directly to Deputy Attorney General Joshua Diamond.

Thank you,

Sarah Anders

Vermont Attorney General's Office
Consumer Assistance Program

Matter Name	Matter #	Division	Matter Type	Opened Date	Sub Matter Type	Trade Code	Subtrade Code	Received Date	Office	Matter Summary	Found CAP Status	Claimed Loss	Status Date	Business Interaction By	Process Code	Town	Status Code	County
Alexander, Lisa (Tesla - Solar City) CAP	2019-00211	CAP	Complaint	1/10/2019		34 - Home Improvements	34O - Solar Panels	1/4/2019	Burlington	Consumer purchased solar panels from Solar City which has been bought out by Tesla. The solar panels have not been working and the company has been difficult to get in contact with. Consumer has had to hire roofers to fix several issues caused by the solar panels. Consumer claims he signed a contract with business under deceptive pricing. Consumer claims \$31,925.32 lost at the end of contract of 10 years.	Unknown Open	\$0.00	1/10/2019	Unknown	REG - Complaint sent to business for a response		PEN - Pending	
Daneau, Daniel (Solar City PPA aka Tesla) CAP	2018-08122	CAP	Complaint	10/18/2018		43 - Public Utilities	43F - Solar	10/15/2018		Consumer contracted business to input solar panels on roof. Was told she needed a new roof to do the job and kept upping the price for other services that were not included in contract. Job cancelled and business only refunded 1/4th of total amount paid.	Open	\$31,925.32	10/18/2018		REG - Complaint sent to business for a response		PEN - Pending	
Beck, Nadya (Tesla) CAP	2018-06988	CAP	Complaint	9/10/2018		34 - Home Improvements	34O - Solar Panels	9/2/2018		Consumer has not been able to have solar panels turned on.	Closed		10/17/2018		REG - Complaint sent to business for a response	Essex Jct.	RES - Resolved	Chittenden
Audette, Jaime (Solar City PPA aka Tesla) CAP	2018-06896	CAP	Complaint	9/5/2018		34 - Home Improvements	34O - Solar Panels	8/30/2018		Consumer gave deposit to business without knowing they needed structural upgrades. Consumer wants deposit returned.	Unknown Closed	\$0.00	7/16/2018	Unknown	REG - Complaint sent to business for a response		PEN - Pending	