

From: [Jandl, Lauren](#)
To: [Goldstein, Sasha](#)
Cc: [Curtis, Christopher](#)
Subject: RE: CAP Search
Date: Monday, March 11, 2019 6:30:00 PM

CAP's database did not reflect any complaints filed against Snyder Group.

Best,

Lauren

From: Sasha Goldstein <sasha@sevendaysvt.com>
Sent: Monday, March 11, 2019 6:27 PM
To: Jandl, Lauren <Lauren.Jandl@vermont.gov>
Cc: Curtis, Christopher <Christopher.Curtis@vermont.gov>
Subject: Re: CAP Search

Thank you! This is very helpful. Nothing else came up with a search of Snyder Group?

On Mon, Mar 11, 2019 at 6:24 PM Jandl, Lauren <Lauren.Jandl@vermont.gov> wrote:

Hello Sasha,

Thank you for contacting us with your request for consumer complaint records relative to Snyder Companies/Snyder Group. The Consumer Assistance Program (CAP) has produced the attached responsive record of four complaints as entered in our database. Please note that there is no additional documentation to provide due to the age of the complaints.

Thank you,

Lauren Jandl

Vermont Attorney General's Office
Consumer Assistance Program

From: Sasha Goldstein <sasha@sevendaysvt.com>
Sent: Thursday, March 7, 2019 4:43 PM
To: Curtis, Christopher <Christopher.Curtis@vermont.gov>
Cc: Jandl, Lauren <Lauren.Jandl@vermont.gov>
Subject: Re: CAP Search

Thank you both so much! I'm definitely interested in those four against Snyder Companies. According to the LLC database, the company is also known as the Snyder Group, which might also turn up some complaints.

Happy to provide any further info I can. And thanks again!

Sasha

On Thu, Mar 7, 2019 at 4:40 PM Curtis, Christopher <Christopher.Curtis@vermont.gov> wrote:

Hi Lauren,

Thank you so much for looking for search terms related to "Snyder Homes". As I mentioned, Sasha Goldstein (of Seven Days) (copied here) is interested in any complaints CAP has received about that entity. He indicated he would like to see any complaints received, and I explained that there were none for "Snyder Homes" but that there were four from several years ago associated with "Snyder Companies" and that they may (or may not) be the same entity.

That said, I thought it faster and easier to put the two of you in touch so that you can send him the four we have if he would like to see them. Please be sure to redact any personally identifiable or sensitive consumer data. Thanks!

Best, Christopher

Christopher J. Curtis
Chief, Public Protection Division
Office of the Attorney General
State of Vermont
109 State Street
Montpelier, VT 05609
802-828-5586

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// SEVEN DAYS //

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Matter Name	Matter #	Division	Matter Type	Sub Matter Type	Trade Code	Subtrade Code	Received @ Office	Matter Summary	Found CAP By	Status	Claimed Losses	Status Date	Process Code	Town	Status Code	County
STEVE DURGIN (SNYDER COMPANIES)	CAP08-07-1437	CAP	Legacy Matter		42 -	42Q -		WINDOWS IN MODEL HOME ARE DEFECTIVE AND THE BUSINESS DOESN'T RESPOND.	Unknown	Closed	\$10,000.00	10/17/2008	REG - Complaint sent to business for a response		RES - Resolved	
JULIE ALTEMOSE (SNYDER COMPANIES)	CAP07-01-211	CAP	Legacy Matter		42 -	42Q -		BUILDING PROJECT RIDDLED WITH PROBLEMS.	Internet	Closed	\$15,300.00	9/11/2007	REG - Complaint sent to business for a response		RES - Resolved	
KATHY SHEA (SNYDER COMPANIES)	CAP05-10-545	CAP	Legacy Matter		42 -	42Q -		ROOF WAS IMPROPERLY INSTALLED	Other	Closed	\$5,000.00	6/10/2009	REG - Complaint sent to business for a response		CUR - Closed, Unable To Resolve/No Resolution	
DEBORAH LEVANDOSKY (SNYDER COMPANIES)	CAP05-05-360	CAP	Legacy Matter		42 -	42Q -		HARDWOOD FLOOR AND CARPETING NOT PROPERLY INSTALLED	Other	Closed	\$3,000.00	6/14/2005	REG - Complaint sent to business for a response		REF - Referral	