

From: [Ana Giron Vives](#)
To: [AGO - Info](#)
Subject: Public Records Request
Date: Monday, April 22, 2019 2:14:53 PM
Attachments: [FOIA VT 2019.pdf](#)

Good afternoon,

Attached to this email please find a public records request by the National Consumer Law Center.

Please feel free to contact me if you have any questions or need more information.

Sincerely,

Ana Girón Vives

--

Ana Girón Vives
Research Assistant
National Consumer Law Center®
7 Winthrop Square, 4th Floor
Boston, MA 02110
617/542-8010 || www.nclc.org

Using e-mail is inherently insecure. Confidential information, including account numbers, credit card numbers, etc., should never be transmitted via e-mail or e-mail attachment. This e-mail message is confidential and/or privileged and is for the use of the intended recipient only. All other use is prohibited.

April 22, 2019

Public Records Request
Vermont Attorney General's Office
ATTN: Records Custodian
109 State St
Montpelier, VT 05609
ago.info@vermont.gov

SENT VIA EMAIL

Re: Freedom of Information Act Request

Dear Sir/Madam:

I am writing to request public records pursuant to the Vermont Public Records Law, §315 et seq. Kindly forward information responsive to the requests detailed below to agironvives@nclc.org. If the records cannot be sent by email, please send the documents to Ana Girón Vives, National Consumer Law Center, 7 Winthrop Square, 4th Floor, Boston, MA 02110. I hereby request the following records:

Raw data about the debt collection complaints received by the Vermont Attorney General's Office in 2018, including but not limited to fields containing the following information:

- i. The zip code of the individual submitting the complaint;
- ii. Whether the individual who submitted the complaint is a senior;
- iii. Whether the individual who submitted the complaint is an active U.S. Military Service Member or Veteran, or filing on behalf of a veteran; and
- iv. Whether the individual who submitted the complaint is a vulnerable adult;
- v. Whether the individual who submitted the complaint is a fuel assistant recipient;
- vi. Whether the individual who submitted the complaint is a student;
- vii. The name of the company listed in the complaint;
- viii. Any field that indicates the type of debt collection violation reported, whether chosen by the consumer or assigned by someone else reviewing the debt collection complaint; and
- ix. Any information about the resolution of the complaint.

Data is requested in .xlsx or .csv format.

The Vermont Public Records Law requires a response no more than three business days after receipt of this request. If access to the records I am requesting will take longer, please contact me with information about when I might expect copies or the ability to inspect the requested records.

The National Consumer Law Center is a Massachusetts non-profit, 501(c)(3) organization that exists solely to serve the public interest and has no commercial interest whatsoever in the requested documents, and disclosure of the requested records will significantly contribute to the public's understanding of the debt collection industry. Please grant a waiver of costs associated with the production of public records requested in this letter. If the costs associated with providing the documents cannot be waived, please contact me before the costs exceed \$50.00.

If you deny any or all of this request, please state in writing the basis for the denial, including the exact statutory citation authorizing the denial, and notify me of the appeal procedures available to me under the law.

If you have any questions regarding this request or need further information, please feel free to contact me at agironvives@nclc.org or (617) 542-8010.

Thank you very much for your attention to this matter.

Sincerely,

Ana Girón Vives
Research Assistant