

From: [Curtis, Christopher](#)
To: agironvives@nclc.org
Cc: [Mishaan, Jessica](#)
Subject: PRA Initial Response
Date: Tuesday, April 23, 2019 2:30:58 PM
Attachments: [PRA Response - NCLC - 4"23"19.pdf](#)

Dear Ms. Giron Vives,

Thank you for your time today on the telephone. Attached please find an initial response to your records request.

Best, Christopher

Christopher J. Curtis
Chief, Public Protection Division
Office of the Attorney General
State of Vermont
109 State Street
Montpelier, VT 05609
802-828-5586

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April 23, 2019

Ana Girón Vives
Research Assistant
National Consumer Law Center
7 Winthrop Square, 4th Floor
Boston, MA 02110
VIA EMAIL: agironvives@nclc.org

Dear Ms. Vives:

Thank you for your public records request dated April 22, 2019.

You requested “raw data about the debt collection complaints received by the Vermont Attorney General’s Office in 2018, including but not limited to fields containing the following information: i. The zip code of the individual submitting the complaint; ii. Whether the individual who submitted the complaint is a senior; iii. Whether the individual who submitted the complaint is an active U.S. Military Service Member or Veteran, or filing on behalf of a veteran; and iv. Whether the individual who submitted the complaint is a vulnerable adult; v. Whether the individual who submitted the complaint is a fuel assistant recipient; vi. Whether the individual who submitted the complaint is a student; vii. The name of the company listed in the complaint; viii. Any field that indicates the type of debt collection violation reported, whether chosen by the consumer or assigned by someone else reviewing the debt collection complaint; and ix. Any information about the resolution of the complaint.”

We can only produce the records in our possession and we are not required to format or create new records. Please also note that I may provide a cost estimate prior to production for your consideration.

After telephone consultation today you agreed that we may respond within ten (10) additional business days, or a “reasonable time” if one is required. I will call you to discuss whether additional time is required.

Thank you for contacting the Office of the Attorney General.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Curtis".

Christopher J. Curtis
Chief, Public Protection Division