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July 31, 2019

Via email to Iris Lewis: ilewis@vtdigger.org.

Re: Public Records Request

Dear Ms. Lewis,

I write in response to your Public Records Act request dated July 26, 2019. Based on your request for options to reduce the cost of our initial estimate, below you will find four different cost estimates, which reflect four different options for your request.

Option 1:

We estimate that review and redactions for *all* matters concerning "Capitol City Kia" (40 matters) will take about 800 minutes. Note that there is no charge for the first 30 minutes. Therefore, we estimate that at 770 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of Option 1 is an estimated \$254.10.

Option 2:

We estimate that review and redactions for *all* matters concerning "Capitol City Buick GMC" (27 matters) will take about 1,110 minutes. Though there are fewer matters involved with this entity than "Capitol City Kia," there are more documents to review. Note that there is no charge for the first 30 minutes. Therefore, we estimate that at 1,080 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of Option 2 is an estimated \$356.40.

Option 3:

We estimate that review and redactions for *all* matters concerning "Capitol City Automart" (75 matters) will take about 1,980 minutes. Note that there is no charge for the first 30 minutes. Therefore, we estimate that at 1,950 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of Option 3 is an estimated \$643.50.

Option 4:

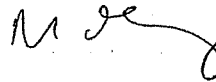
A final option is for our office to provide a spreadsheet with general information concerning all entities within the Autosaver Group as detailed in your original request. Generally, a spreadsheet would include: consumer name, business name, matter number, received date, description (which vary in length and may require redactions), how the complaint was processed, and zip code. This

option would *not* include the documents associated with the matters. For a spreadsheet containing all matters associated with the Autosaver Group (280 matters), we estimate that production and redactions will take about 665 minutes. Note that there is no charge for the first 30 minutes. Therefore, we estimate that at 635 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of Option 4 is an estimated \$209.55. Note that you may request a cost estimate for a spreadsheet with fewer entities (for example, a spreadsheet could include only matters between July 2017 and July 2019), which would reduce the cost estimate.

We ask that you confirm which option(s) you would prefer, and express your willingness to pay the corresponding amount before we proceed further with processing your request.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "M Braz", with a long, sweeping underline that extends to the right.

Madison Braz
Consumer Assistance Program
Office of the Vermont Attorney General