

From: [Braz, Madison](#)
To: [REDACTED]
Subject: Re: Public Records Act Request
Date: Friday, October 18, 2019 10:37:57 AM
Attachments: [2019-10-16 Ray PRA request.pdf](#)
[2019-10-18 Braz cost estimate ltr to Ray.pdf](#)

Dear Laura Ray,

Please see attached in response to your public records act request dated October 16, 2019.

Madison Braz
Consumer Advisor

State of Vermont
Office of the Attorney General
Consumer Assistance Program
109 State Street
Montpelier, VT 05609-1001

Email: ago.cap@vermont.gov
Website: <http://www.uvm.edu/consumer>
Phone: (800) 649-2424 (toll free from VT phone)
Fax: (802) 304-1014

THOMAS J. DONOVAN, JR.
ATTORNEY GENERAL

JOSHUA R. DIAMOND
DEPUTY ATTORNEY GENERAL

SARAH E. B. LONDON
CHIEF ASST. ATTORNEY
GENERAL



ADDRESS REPLY TO:
CONSUMER ASSISTANCE PROGRAM
109 State Street
Montpelier, Vt 05609
website: ago.vermont.gov/cap
e-mail: ago.cap@vermont.gov

STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
PUBLIC PROTECTION DIVISION
TEL: 1-800-649-2424
FAX: (802) 304-1014

October 18, 2019

Via email to [REDACTED]

Laura Ray
[REDACTED]

Re: Public Records Request

Dear Laura Ray:

I write in response to your Public Records Act request dated October 16, 2019, a copy of which is enclosed for your convenience.

Below are two cost estimate options for your request:

1. For all documents (3 matters, 30 documents altogether) concerning complaints against "A Canine Gem," we estimate that searching for, reviewing, and redacting the files will come to approximately 150 minutes. Note that there is no charge for the first 30 minutes. At 120 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$39.60.
2. For all documents concerning complaints against "A Canine Gem" *excluding* your complaint (2 matters, 20 documents altogether) we estimate that searching for, reviewing, and redacting the files will come to approximately 100 minutes. Note that there is no charge for the first 30 minutes. At 70 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$23.10.

Please review these options and respond with how you would like to proceed.

October 18, 2019

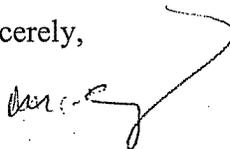
2

We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you. Checks may be sent to:

Attn: Charity Clark
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

A handwritten signature in black ink, appearing to read "Madison Braz", with a long, sweeping flourish extending to the right.

Madison Braz
Consumer Assistance Program
Office of the Attorney General
State of Vermont

Enc.