

From: [REDACTED]
To: [REDACTED]
Subject: Public Records Act Request 2020-02364
Date: Wednesday, February 26, 2020 11:29:40 AM
Attachments: [2020-02-23 Stanford PRA request.pdf](#)
[2020-02-26 CAP cost estimate ltr to Dorsey.pdf](#)

Re: Public Records Act Request 2020-02364

Dear [REDACTED],

Thank you for contacting the Vermont Attorney General's Office. Please see the attached letter in response to your Public Records Act request.

Sincerely,

[REDACTED]
Consumer Advisor

State of Vermont
Office of the Attorney General
Consumer Assistance Program
109 State Street
Montpelier, VT 05609-1001

Email: ago.cap@vermont.gov
Website: <http://www.uvm.edu/consumer>
Phone: (800) 649-2424 (toll free from VT phone)
Fax: (802) 304-1014

THOMAS J. DONOVAN, JR.
ATTORNEY GENERAL

JOSHUA R. DIAMOND
DEPUTY ATTORNEY GENERAL

SARAH E. B. LONDON
CHIEF ASST. ATTORNEY
GENERAL



ADDRESS REPLY TO:
CONSUMER ASSISTANCE PROGRAM
109 State Street
Montpelier, Vt 05609
website: ago.vermont.gov/cap
e-mail: ago.cap@vermont.gov

STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
PUBLIC PROTECTION DIVISION
TEL: 1-800-649-2424
FAX: (802) 304-1014

February 26, 2020

Via email to [REDACTED]

Re: Public Records Request 2020-02364

Dear [REDACTED]

I write in response to your Public Records Act request dated, February 23, 2020, a copy of which is attached for your convenience.

For all "copies of consumer complaints" against "Tesla Inc ('Tesla')" filed between January 1, 2017 and February 20, 2020, we estimate that searching for, reviewing, and redacting the files (15 complaints amounting to 23 files, two of which exceed 50 pages) will come to approximately 124 minutes. Note that there is no charge for the first 30 minutes. At 94 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$ 31.02.

"Copies of consumer complaints" will include the original documents submitted by consumers to the Vermont Attorney General's Consumer Assistance Program (CAP). This cost estimate accounts for just those files. It does not account for additional correspondence files between CAP, the consumer, and the business. If you would like to request those additional files, an adjusted cost estimate would be necessary.

February 26, 2020

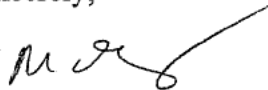
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We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you. Checks may be sent to:

Attn: Charity Clark
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

A handwritten signature in black ink, appearing to be "M. J. Clark", written over a solid black rectangular redaction box.

Consumer Assistance Program
Office of the Attorney General
State of Vermont