

From: [Clark, Charity](#)
To: [Mishaan, Jessica](#)
Subject: FW: Public Records Request - all consumer complaints
Date: Wednesday, December 30, 2020 12:18:55 PM

From: Fornarola, Isaac <IFornarola@freepressmedia.com>
Sent: Wednesday, December 30, 2020 12:17 PM
To: Clark, Charity <Charity.Clark@vermont.gov>
Subject: Re: Public Records Request - all consumer complaints

EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Awesome. Thanks again for the info!

Isaac

Isaac Fornarola
Digital Innovation Editor
Burlington Free Press
(802) 881-5678

From: Clark, Charity <Charity.Clark@vermont.gov>
Sent: Wednesday, December 30, 2020 12:16 PM
To: Fornarola, Isaac <IFornarola@freepressmedia.com>
Subject: Public Records Request - all consumer complaints

Hi, Isaac,

Nice speaking with you. I understand that you would like us to put your request for public records on hold. If at any time you decide you would like us to move ahead, please just let me know.

Thanks and happy new year!
Charity

Charity R. Clark
Chief of Staff
Office of the Attorney General
109 State Street
Montpelier, Vermont 05609
802-828-3171
Pronouns: she/her/hers

EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Name	Isaac
Last Name	Fornarola
Organization	Burlington Free Press
Address	100 Bank Street Burlington, VT 05401 United States
Email	ifornarola@freepressmedia.com
Phone Number	(802) 881-5678
Please describe the records you are requesting and provide as much specificity as possible, including applicable date ranges.	All consumer complaints and responses to those complaints filed between December 1, 2020 and the present (Dec. 29, 2020).
Please take note of the following disclaimer:	<ol style="list-style-type: none">1. This public records request, including any associated correspondence, will be considered a public record in its entirety. As such, it will be made available to any member of the public upon request.2. Do not include any sensitive information, such as medical information, financial account numbers, or Social Security numbers. The AGO will contact you if additional information is required.3. Submission of this form does not constitute receipt of it by the AGO. Your public records request will be considered received on the next business day following its submission.
Agreement	I agree that I have read the directions and disclaimers on this form and that the information that I have provided is accurate to the best of my knowledge. Clicking the Declaration below is equivalent to my electronic signature.
Declaration (Required)	Declaration (Required)
Date Submitted	December 29, 2020