

From: [REDACTED]
To: jessek@turkestrauss.com
Subject: Public Records Act Request 2021-00055
Date: Wednesday, January 6, 2021 9:18:27 AM
Attachments: [2021-01-04 Kelaidis PRA request.pdf](#)
[2021-00055.pdf](#)

Re: Public Records Act Request 2021-00055

Dear Jesse Kelaidis,

I write in response to your Public Records Act request dated January 4, 2020, a copy of which is attached for your convenience.

The documents pertaining to your request are attached ("2021-00055", p. 001-002) The Consumer Assistance Program identified 4 consumer complaints regarding violations of the Do Not Call registry. Personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7).

To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond. Such appeal should be in writing:

Joshua Diamond
Deputy Attorney General
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

[REDACTED]
Complaint Specialist

Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Phone: 800-649-2424

Email: ago.cap@vermont.gov

Received Date	Description	Intake Method	First / Company Name	Last Name	City	State	Zip	Complaint Against NAME
	Scam. Phone Robocalls							
	<p>Email Transcript: Dear AG, I am a resident of Hartland Vt. My phone (land line Vtel) is [REDACTED] and is registered on the national do not call list. I. Receive up to 5 or more unsolicited calls per day. Most are unidentifiable and all leave no phone message. Some are identified with misleading names. For instance today "home security". Many have Vt locations listed, some from odd area codes. Some even have my local extension ie [REDACTED]</p> <p>There is a Hartland list sever that often includes warnings from other folks in town of these same scams.</p> <p>What can be done in your powers to investigate and stop these calls. I do not agree any political or so called charity calls should be exempt from the no call lists.</p> <p>I look forward to your practical advice in this matter. Thank you Gregory Burke</p>							Scam Unknown Phone robocalls (unidentified)
11/30/2020	Scam. Phone. Unknown	E-Mail	Gregory	Burke	Hartland	VT	05048	
10/21/2020	<p>VOICEMAIL TRANSCRIPT: Hi, my name is Regina Meg, and I am just frustrated with the amount of scam calls. I'm getting and the one today probably put me over the edge and it was saying that I had a lawsuit and if I didn't call them to get it taken care of that they would come in arrest me, which is ridiculous, and I'm just I can understand why seniors are get so afraid and do crazy things. I am just over off this whole thing and I am on the Do Not Call List. Obviously that doesn't make any difference and I would like to be able to do something to help stop this game. You can give me a call back at [REDACTED]</p> <p>[REDACTED] Again, that's [REDACTED] and it's dead. Thank you.</p>	Phone-Voicemail	Regina			VT		Scam Unknown/unidentified
10/15/2020	<p>VOICEMAIL TRANSCRIPT: Hi, I live in Sharon Vermont, and I am calling to report yet another 250 unwanted telemarketing calls. I keep track of them cuz it amuses me. I've been on the Do Not Call List repeatedly for years. I do not talk to these people hang up immediately. I get way more telemarketing calls than I do regular phone calls on this landline here wish you guys could do something about it. Thanks a lot. Bye. Good luck. Don't need to call back.</p>	Phone-Voicemail	Unknown			VT		Scam Telemarketing /Solicitation Charities/Political-Fake

scam. Phone. Auto Warranty

VOICEMAIL TRANSCRIPT: Hello, my name is Diana. And my number is area [REDACTED] [REDACTED]. I'm calling on October 13th. I would appreciate a call back when it off is possible for you. I've been getting a robocall for quite some month. And it has something to do I don't listen to the whole thing. I hang up immediately. It has something to do with my car and I don't even have a car came out of warranty or some kind of payment being necessary that's coming due for my car in some way. It started out basically with a definite Robo type call just that kind of voice thing then lately. I've been getting an actual person on the phone saying this is Diane, you know the Hang right up then recently. I got one. They said this is Andrew and I didn't say anything and then he said are you there God? I said who is this and I hung up. I'm not sure if this is a scam going around just more Vermont or whether cuz I think I have a month. You know the Do Not Call Registry. I think my name is still in it. So, that's National. But anyway, I wanted to see if anyone's else's getting this and what I possibly could do about it. I don't have I don't have caller screening ID or anything on my telephone, and I have an unlisted

10/13/2020 phone number. Thank you again very much, bye-bye.

Phone-
Voicemail Diana

VT

Scam
Warranty
Vehicles and
Auto