

From: [REDACTED]
To: [Andrew Bartnick](#)
Subject: Public Records Act Request 2021-00174
Date: Friday, January 8, 2021 9:59:47 AM
Attachments: [2021-01-07 Bartnick PRA request.pdf](#)

Re: Public Records Act Request 2021-00174

Dear Andrew Bartnick,

I write in response to your Public Records Act request dated January 7, 2021, a copy of which is attached for your convenience.

For all documents concerning two closed complaints files against "JPS Contracting" in 2020, we estimate that searching, reviewing, and redacting the files (2 complaints amounting to 15 files) will come to approximately 75 minutes. Note that there is no charge for the first 30 minutes. At 45 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$14.85.

Alternatively, if you would like CAP to provide *just* the original consumer complaints (excludes follow-up correspondence between consumer and business), we estimate that searching, reviewing, and redacting the files (2 complaints amounting to 6 files) will come to approximately 30 minutes. Note that there is no charge for the first 30 minutes, meaning that this option would be free.

Please let us know which option you would prefer. We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you. Checks may be sent to:

Attn: Charity Clark
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

[REDACTED]
Complaint Specialist

Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Phone: 800-649-2424

Email: ago.cap@vermont.gov