

From: [REDACTED]
To: jessek@turkestrauss.com
Subject: Public Records Act Request 2021-02985
Date: Monday, April 5, 2021 11:33:15 AM
Attachments: [2021-02985 pdf.pdf](#)
[2021-04-01 Kelaidis PRA request.pdf](#)

Re: Public Records Act Request 2021-02985

Dear Jesse Kelaidis,

I write in response to your Public Records Act request dated April 1, 2021, a copy of which is attached for your convenience.

The documents pertaining to your request are attached ("2021-02985", p. 001-005). The Consumer Assistance Program identified 7 consumer complaints regarding violations of the Do Not Call registry (note that one may be a duplicate report). To identify relevant complaints for your request, we searched for the phrase "do not call" in the complaint description field.

Personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7).

To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond. Such appeal should be in writing:

Joshua Diamond
Deputy Attorney General
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

[REDACTED]
Complaint Specialist

Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Phone: 800-649-2424
Email: ago.cap@vermont.gov

Received Date	Description	First / Company Name	Last Name	City	State	Zip	Complaint Against NAME
2/24/2021	<p>SCAM. phone identity theft. SSN, Bank accts, date of birth. bank account numbers changed. form id: 25 Phone calls to [REDACTED] woman on home phone ([REDACTED]) from "Publisher's Clearing House" at 12:43pm and 1:17pm on February 23rd. Calls shown as "PCH" and 202-888-5122 on caller ID, reporting that she had won a cash prize. Woman had been submitting entries to Publisher's Clearing House via mail and so considered this credible. Gentleman successfully solicited two bank account numbers (the first had no routing number) claiming he needed these to direct deposit her winnings. Gentleman gave woman the name Dave Sawyer, called her back from cell number 716-298-7736 and continued gathering information (including victim's social security number and maiden name). Victim got suspicious and flustered but had continued answering these questions until the gentleman requested a \$9K check to cover the taxes for her prize. At this point the victim said this did not sound right and told him she would have to hang up. When I (the victim's daughter) arrived to her house shortly thereafter he was calling her again. She told him her company had arrived and that she was going to hang up. No further calls. The victim was immediately prompted to close both bank accounts which were compromised. This occurred within an hour and [REDACTED] is transferring her funds to two new accounts with new account numbers. The victim was subscribed to LifeLock the following morning. Her numbers were confirmed to be on the Do Not Call list. The two scamming numbers were reported on the Federal Trade Commission website and here with the Vermont Attorney General. I will order her a call blocking device today. Please do call Kate Kamerling at [REDACTED] to advise of any other actions I can take to mitigate damage and protect my mother from repercussions following this scam. I am happy to help her in any way I can!</p>	[REDACTED]	[REDACTED]		VT		Scam Free Money (Sweepstakes (PUBLISHERS CLEARINGHOUSE (PCH) Representation

Scam, phone, social security phishing

I'm sure you're aware, but I'm sure I'm not the only one. I'm getting multiple calls per day from different numbers that show up as Washington DC on caller ID. Usually it's "social security" today I got "the federal reserve" both start as a recording and you can dial 1 to speak to someone. The SS one is that there's been fraud or criminal activity with your social security number, the FR one I got just now was that there was criminal activity and they'd be shutting down my bank account. I'm not concerned that I'll fall for it. It's nothing more than annoying, but I worry about vulnerable people or the elderly. Usually I connect and swear at them, or ask them to explain their scam to me. I just registered for the do not call list, but I'm assuming they originate out of the country so I'm not sure how much good that will do.

Thanks,

Brianna Schaefer

Scam Phishing
(Social Security
Number)

2/23/2021

Brianna Schaefer

Chester VT 05143

Scam, phone, social security number phishing

I'm sure you're aware, but I'm sure I'm not the only one. I'm getting multiple calls per day from different numbers that show up as Washington DC on caller ID. Usually it's "social security" today I got "the federal reserve" both start as a recording and you can dial 1 to speak to someone. The SS one is that there's been fraud or criminal activity with your social security number, the FR one I got just now was that there was criminal activity and they'd be shutting down my bank account. I'm not concerned that I'll fall for it. It's nothing more than annoying, but I worry about vulnerable people or the elderly. Usually I connect and swear at them, or ask them to explain their scam to me. I just registered for the do not call list, but I'm assuming they originate out of the country so I'm not sure how much good that will do.

Thanks,

2/23/2021 Brianna Schaefer

Brianna Schaefer Chester VT

Scam Phishing
(Social Security
Number)

Scam. Phone. Robocalls

Consumer said they are getting calls all day from all over the country, and consumer is wondering how to stop the amount of calls that she keeps getting. Voice in back of voicemail suggested consumer sign up for the Do Not Call Registry

2/1/2021

Patricia Lugg VT

Scam Unknown
Phone robocalls
(unidentified)

Scam. Phone. Robocalls

Scam #: 802-352-0061

GV: Hi, my name is Anne Callum in Putney Vermont 38766 to 5. I'm getting alot of scam calls the most disturbing one last night said it's from Salisbury Vermont when I called back the number it said this text message number is not available. The number one choice is 802-352-0061 that came in on my caller ID what the person identified themselves as an indistinguishable name sounding somewhat like bishna Services. He repeated it but not in a way that you could understand it. I asked him to please take me off his list, and he said no, and I said why and he said because I love you and am and whatever else he said was totally inappropriate and I hung up, but I would like to know how to stop getting phone calls like this. I don't know what else to do but to ask you. Thank you, [REDACTED]. If you want to call me back and tell me what I should do. I am as far as I know on the Do Not Call list, but I'm getting phone calls everyday at times that usually wake me up. Thank you.

1/29/2021

Ann

Callum

Putney

VT

Scam
Unknown/unident
ified

Scam. Phone. CTS/Robocalls - potential refund coming to you and give your personal information. Scam #'s recorded, scroll down

GV: Yes, this is George Green. I work for age well up in and calling about a unsolicited calls to myself and the rest of my clients off. The number is coming from I've registered all these my number and my clients numbers with a Do Not Call List. They're still getting them and particularly yesterday's would be 128. 21 from 7 to 8:30 every half hour somewhere. Just calling same name is Kate and it's a computer in a security company that has That is no longer in business and you have a potential refund coming to you. So, please dial one to give the your personal information to receive your refund. The telephone numbers are as follows. 803-112-3607. 7 +857-441-192-8033 6 +912-408-035-9804 3 +48-031-371-6018 and 691-839-5893. And again 803-288-6459 all mentioning a person Kate wanting to get information to get a refund on a computer security company out of business and please dial one. Also Amazon. calling about a Amazon.com calling about an iPhone 11 authorizing a bill and these people do not have an Amazon account. I don't have an Amazon account off. My telephone number here is [REDACTED], and I would like a call back so I can reserve August. Okay. Thank you very much. My name is George. Crane crane. I work for age well senior Advocate. I'm down here in New Haven Vermont off. My number again is 8 [REDACTED]. Thank you.

1/29/2021

George Green - Age Well VT Scam Phishing (Computer Tech Support)

Scam. Warranty Vehicles and Auto

I would like to know what the Attorney General\'s Office plan is for dealing with the multitude of "car warrantee" phone calls. I use my cell phone for work calling people around the state of Vermont and almost half the calls I receive back with a Vermont geo-location are these unwanted and intrusive calls. I\'ve re-registered with the Do Not Call registry and the 30 day wait period is almost over. What do I do if these calls continue after that time?

1/26/2021 Thank you for your hard work. Kevin

Kevin Wiberg Huntingt on VT 05462 Scam Warranty Vehicles and Auto