

From: [Jensen, Lisa](#)
To: [Melissa Cooney](#)
Subject: Public Records Request | Imposter Scams
Date: Thursday, July 22, 2021 4:42:42 PM
Attachments: [PRR WCAX Imposter Scams request 7.20.21.pdf](#)
[PRR WCAX Imposter Scams cost estimate.pdf](#)

Dear Melissa Cooney,

Attached is the response to your request.

Sincerely,

Lisa Jensen, MPA
Assistant Director
Consumer Assistance Program
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001
Direct 802.489.6058
Pronouns: she/her/hers

Consumer Assistance Hotline: 800-649-2424

ago.vermont.gov

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ADDRESS REPLY TO:
CONSUMER ASSISTANCE PROGRAM
109 State Street
Montpelier, VT 05609-1001
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STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
PUBLIC PROTECTION DIVISION
TEL: 1-800-649-2424
FAX: (802) 304-1014

July 22, 2021

Via email to melissa.cooney@wcax.com

Re: Public Records Request | Imposter Scams |

Dear Melissa Cooney,

I write in response to your Public Records Act request dated July 20, 2021, a copy of which is attached for your convenience.

For the 296 reports concerning imposter scams within the last 6 months, we estimate that searching for, reviewing, and redacting the files will come to approximately 888 minutes. Note that there is no charge for the first 30 minutes. At 858 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$283.14.

We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you. Checks may be sent to:

Attn: Charity Clark
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Lisa Jensen
Consumer Assistance Program
Office of the Attorney General
State of Vermont