

From: [Jensen, Lisa](#)
To: [Karrie Nelson](#)
Subject: Public Records Request | North Country Federal Credit Union | 2021-06547
Date: Thursday, July 22, 2021 3:28:52 PM
Attachments: [PRR NCFCU July 2021.pdf](#)
[PRR NCFCU 2021-06547.xlsx](#)

Dear Karrie,

Attached is the response to your request.

Sincerely,

Lisa Jensen, MPA
Assistant Director
Consumer Assistance Program
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001
Direct 802.489.6058
Pronouns: she/her/hers

Consumer Assistance Hotline: 800-649-2424
ago.vermont.gov

Northcountry Federal Credit Union; CAP complaints: July 1, 2020 - July 16, 2021		
Complaint Number/Complainant	Status	Complaint Date
2020-07385 - Crochetiere, Lynn on behalf of Reise, Kathryn - Scam with Loss (Free money scam (PCH), cash in mail - Publishers Clearing House, North Country Federal Credit Union, UPS) CAP	Open	8/20/2020
2020-07422 - LaBelle, Shannon - Scam with loss (phishing scam debt collection threats, gift card payments - Google Play, Walgreens) CAP	Response Received	8/21/2020
2020-10152 - Kirschner, Patricia filed by Cindy Sheehan - scam with loss (Romance scam, gift cards - Amazon, Apple iTunes, Walgreens, WhatsApp, Facebook, North Country Federal Credit Union) CAP	Response Received	11/5/2020
2020-10654 - Boozan (North Country Federal Credit Union) CAP	Response Received	11/20/2020
2020-11274 - Adams, Jonathan - scam with loss (computer tech support, ID theft, bank withdrawals - North Country Federal Credit Union, Dell) CAP	Open	12/9/2020