

Scam with Loss Form

Intake:

Consumer Assistance Program
Vermont Attorney General's Office
(800) 649-2424 ago.cap@vermont.gov

The information you provide to CAP will help us to alert banks, credit card companies, and possibly the police.

- 1) *Contact the companies and financial institutions involved in the scam right away!*
- 2) Please attach photos or photocopies of the corresponding receipts and records if possible.
- 3) Please send a written complaint to our office, detailing what happened by completing the form below.

4) *Please provide your information:*

Consumer Name: _____ Senior? Veteran? Active Military?
 Address: _____ City: _____ State: _____
 Zip Code: _____ Age: _____ Email Address: _____
 Phone: _____ Are you willing to be interviewed by the news about this scam?

5) *Please provide the following information about the scammer:*

How did the scammer initially make contact?
 What was the date of the initial contact with the scammer?:
 Scammer Name: _____ Scam Business Name?: _____
 Scammer Address: _____
 Phone: _____ Email Address: _____
 Website: _____ Additional identifying info: _____

6) *Please describe what happened (attach additional page(s) if necessary):*

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7) ***Please answer the following if you withdrew funds from your bank account in order to send money:***

Bank Name:

Bank Address:

Bank Phone:

Bank employees you interacted with regarding this transaction:

Please describe the interaction you had with your bank regarding these withdrawal(s):

Is it typical for you to withdraw this amount of money? Why/why not?

8) ***Please answer the following if you interacted with your credit card company in order to send money:***

Credit Card Co.:

Card Co. Phone:

Credit Card Co. Address:

Card Co. employees you interacted with regarding this transaction:

Please describe the interaction you had with the Credit Card Co. regarding the transfer(s):

Is it typical for you to complete similar transactions? Why/why not?

9) **On the following pages, please provide information about each transaction.**

Attach additional pages as needed.

Please do not provide credit card card or bank account numbers on this form.

Transaction 1

Bank/Credit Card Card Co.:

Check? Bank Withdrawal? Credit Card Payment? Date of Transaction:

Transaction Amount: \$

Have the funds been retrieved by the scammer?

Who received the funds (if retrieved by scammer)?

Did a bank/credit card agent warn you about fraud?

Did you contact your bank/credit card co.? If yes, please explain:

Transaction 2

Bank/Credit Card Card Co.:

Check? Bank Withdrawal? Credit Card Payment? Date of Transaction:

Transaction Amount: \$

Have the funds been retrieved by the scammer?

Who received the funds (if retrieved by scammer)?

Did a bank/credit card agent warn you about fraud?

Did you contact your bank/credit card co.? If yes, please explain:

Transaction 3

Bank/Credit Card Card Co.:

Check? Bank Withdrawal? Credit Card Payment? Date of Transaction:

Transaction Amount: \$

Have the funds been retrieved by the scammer?

Who received the funds (if retrieved by scammer)?

Did a bank/credit card agent warn you about fraud?

Did you contact your bank/credit card co.? If yes, please explain:

Transaction 4

Bank/Credit Card Card Co.:

Check? Bank Withdrawal? Credit Card Payment? Date of Transaction:

Transaction Amount: \$

Have the funds been retrieved by the scammer?

Who received the funds (if retrieved by scammer)?

Did a bank/credit card agent warn you about fraud?

Did you contact your bank/credit card co.? If yes, please explain:

Transaction 5

Bank/Credit Card Card Co.:

Check? Bank Withdrawal? Credit Card Payment? Date of Transaction:

Transaction Amount: \$

Have the funds been retrieved by the scammer?

Who received the funds (if retrieved by scammer)?

Did a bank/credit card agent warn you about fraud?

Did you contact your bank/credit card co.? If yes, please explain:

Transaction 6

Bank/Credit Card Card Co.:

Check? Bank Withdrawal? Credit Card Payment? Date of Transaction:

Transaction Amount: \$

Have the funds been retrieved by the scammer?

Who received the funds (if retrieved by scammer)?

Did a bank/credit card agent warn you about fraud?

Did you contact your bank/credit card co.? If yes, please explain: