

Peer-to-Peer Payment Scam with Loss Form

Consumer Assistance Program
Vermont Attorney General's Office
(800) 649-2424 ago.cap@vermont.gov

Intake:

The information you provide to CAP will help us to alert money transfer and gift card companies, retail locations, banks, and possibly the police.

1) If you sent money to a scammer, you should ***contact the payment company and your associated bank/credit card company immediately.***

PayPal: report a fraudulent transfer via your app or online account, Call: 1 (888) 221-1161

Venmo: report a fraudulent transfer via your app or online account, Email: support@venmo.com

Google Pay/Wallet: report a fraudulent transfer via your app or online account.

Apple Pay/Wallet: report a fraudulent transfer via your app or online account

Cash App & Square Cash: report a fraudulent transfer via your app or online account, Call 1-855-351-2274

Zelle: report a fraudulent transfer via your app or online account, Call 1 (844) 428-8542

2) Please attach photos or screenshots of receipts and correspondence if possible.

3) Please send a written complaint to our office, detailing what happened by completing the form below.

4) ***Please provide your information:***

Consumer Name: Senior? Veteran? Active Military?

Address: City: State:

Zip Code: Age: Email Address:

Phone: Are you willing to be interviewed by the news about this scam?

5) ***Please provide the following information about the scammer:***

How did the scammer initially make contact?

What was the date of the initial contact with the scammer?:

Scammer Name: Scam Business Name?

Scammer Address:

Phone: Email Address:

Website: Additional identifying info:

6) ***Please describe what happened (attach additional page(s) if necessary):***

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7) ***Please answer the following if you withdrew funds from your bank account in order to send money:***

Bank Name:

Bank Address:

Bank Phone:

Bank employees you interacted with regarding this transaction:

Please describe the interaction you had with your bank regarding these withdrawal(s):

Is it typical for you to withdraw this amount of money? Why/why not?

8) ***Please answer the following if you interacted with your credit card company in order to send money:***

Credit Card Co.:

Card Co. Phone:

Credit Card Co. Address:

Card Co. employees you interacted with regarding this transaction:

Please describe the interaction you had with the Credit Card Co. regarding the transfer(s):

Is it typical for you to complete similar transactions? Why/why not?

9) ***Please provide the following information about each transaction (use additional pages if needed):***

PEER-TO-PEER PAYMENT (P2P) INFORMATION

Transaction 1: P2P Payment Company:

(Ex: Zelle, Venmo)

P2P Payment Company Address/Email:

Transfer Recipient Name & Email:

Transaction #:

Transaction Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Were you warned about fraud?

Was the money received by the scammer?

Was your bank/credit card company able to stop/reverse the transaction?

Transaction 2: P2P Payment Company:

P2P Payment Company Address/Email:

Transfer Recipient Name & Email:

Transaction #:

Transaction Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Were you warned about fraud?

Was the money received by the scammer?

Was your bank/credit card company able to stop/reverse the transaction?

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Transaction 3: P2P Payment Company:

(Ex: Zelle, Venmo)

P2P Payment Company Address/Email:

Transfer Recipient Name & Email:

Transaction #:

Transaction Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Were you warned about fraud?

Was the money received by the scammer?

Was your bank/credit card company able to stop/reverse the transaction?

Transaction 4: P2P Payment Company:

P2P Payment Company Address/Email:

Transfer Recipient Name & Email:

Transaction #:

Transaction Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Were you warned about fraud?

Was the money received by the scammer?

Was your bank/credit card company able to stop/reverse the transaction?

Transaction 5: P2P Payment Company:

(Ex: Zelle, Venmo)

P2P Payment Company Address/Email:

Transfer Recipient Name & Email:

Transaction #:

Transaction Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Were you warned about fraud?

Was the money received by the scammer?

Was your bank/credit card company able to stop/reverse the transaction?

Transaction 6: P2P Payment Company:

P2P Payment Company Address/Email:

Transfer Recipient Name & Email:

Transaction #:

Transaction Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Were you warned about fraud?

Was the money received by the scammer?

Was your bank/credit card company able to stop/reverse the transaction?