

From: Jandl, Lauren <Lauren.Jandl@vermont.gov>
Sent: Wednesday, September 21, 2022 3:15 PM
To: tik.root@gmail.com
Cc: AGO - CAP <AGO.CAP@vermont.gov>
Subject: RE: Public Records Act Request 2022-07797

Hi, Tik,

There is no cost associated with record inspection. If you would like to inspect the records at the Attorney General's Office located at 109 State Street in Montpelier, please let me know.

If your request is for copies of records, I have confirmed with the Consumer Assistance Program that the lowest-cost option is to produce a single spreadsheet containing summary information for the six remaining consumer complaints. The total cost estimated by the Consumer Assistance Program to produce the spreadsheet is **\$8.10**. If you would like to further refine your request, I would be happy to discuss additional options with you. Please feel free to call me at 802-595-8679.

Please let us know how you would like to proceed.

Best,

Lauren

Lauren Jandl
Chief of Staff

Vermont Attorney General's Office
109 State Street
Montpelier, VT 05609
Cell: 802-595-8679
Email: lauren.jandl@vermont.gov
Pronouns: she/her/hers

From: Tik Root <tik.root@gmail.com>
Sent: Tuesday, September 20, 2022 9:35 AM
To: AGO - CAP <AGO.CAP@vermont.gov>
Cc: Jandl, Lauren <Lauren.Jandl@vermont.gov>
Subject: Re: Public Records Act Request 2022-07797

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Hi,

Thank you. I think we can forego/skip the scam records and focus on the six previously unreleased complaints.

Please let me know about the fee waiver as soon as possible, as I would love to process this request as quickly and completely as possible.

Many thanks,
Tik

On Mon, Sep 19, 2022 at 12:15 PM AGO - CAP <AGO.CAP@vermont.gov> wrote:

Dear Tik Root,

You are welcome. Regarding your inquiry as to the excluded scams, CAP located 35 scam reports when searching for records utilizing the following key words: "application fee", "app fee", "rental fee", and "rental application". You are correct that the majority of reports are affiliated with reports of fake rental listings. If these additional reports are included in your request, the cost estimate breakdown per the original cost estimate outline will be as follows:

Option 1 – Documents: \$357.75

Option 2 – Spreadsheets (no documents and thus no Online Scam Form submissions): \$56.25

Option 3 – Documents and Complaint Intake Spreadsheet: \$387.00

Option 4: - Spreadsheets and Documents: \$400.50

Regarding your request as to the fee waiver, I have copied Lauren Jandl to follow up.

Thank you,

Crystal Baldwin

Consumer Assistance Program

Office of the Attorney General

Mailing Address:

109 State Street

Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424

Email: ago.cap@vermont.gov

From: Tik Root <tik.root@gmail.com>
Sent: Friday, September 16, 2022 4:24 PM
To: AGO - CAP <AGO.CAP@vermont.gov>
Subject: Re: Public Records Act Request 2022-07797

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Thank you so much!

One quick question: when you say that reports of scams have been excluded, what does that mean? Like fake rental listings?

Trying to get a sense of whether those records would be of interest too.

Also, I am working on this with Vermont Digger, can the fees be waived as a media request?

Many thanks,

Tik