

**From:** [AGO - CAP](#)  
**To:** [Tik Root](#)  
**Subject:** Public Records Request 2022-07797  
**Date:** Tuesday, September 27, 2022 1:13:28 PM  
**Attachments:** [2022-09-27 CAP response to Root.pdf](#)  
[2022-09-13 Root PRA request.pdf](#)

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Dear Tik Root,

Please see attached in response to your Public Records Act Request.

Thank you,

Program Staff  
Consumer Assistance Program  
Office of the Attorney General  
Mailing Address:  
109 State Street  
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424  
Email: [ago.cap@vermont.gov](mailto:ago.cap@vermont.gov)

SUSANNE R. YOUNG  
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STATE OF VERMONT  
OFFICE OF THE ATTORNEY GENERAL  
CONSUMER ASSISTANCE PROGRAM  
109 STATE STREET  
MONTPELIER, VT  
05609-1001

September 27, 2022

**Via email to** [tik.root@gmail.com](mailto:tik.root@gmail.com)

Tik Root  
<http://tikroot.com>  
Cell: (802) 377-8653

Re: Public Records Request 2022-07797

Dear Tik Root,

I write in response to your Public Records Act request dated September 13, 2022, a copy of which is attached for your convenience.

The Consumer Assistance Program identified 10 complaint(s) referencing the related search parameters whereas “Rental Property – not vacation” was selected as a business subtrade code along with the following terms in the description field “application fee”, “app fee”, “rental fee”, and “rental application”. Four of these ten consumer complaint matters were responsive to a prior request for records and have been previously provided and can still be located on the following internet page: On September 16, 2022, our office supplied a partial response of the records available online (See 05/23/2022 – Rodriguez, Karen – EW Scripps/Newsy: <https://ago.vermont.gov/2022-vermont-attorney-generals-office-public-record-act-requests-and-responses/>)

The documents pertaining to your further request made on September 23, 2022, are now ready for inspection. Please reply with specific times as to your availability on Wednesday, September 28, 2022, or Thursday, September 29, 2022, so that we can schedule a time for you to inspect the records at the State of Vermont’s 108 Cherry Street, Burlington, VT facility in the presence of program personnel.

Please note that within the documents, personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7). In addition, student names were redacted pursuant to the Family Education Rights and Privacy Act (FERPA).

To the extent you feel information has been withheld in error, after inspecting the records, you may appeal to the Deputy Attorney General, Joshua Diamond. Such appeal should be in writing:

Joshua Diamond  
Deputy Attorney General  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Program Staff  
Consumer Assistance Program  
Office of the Attorney General  
State of Vermont