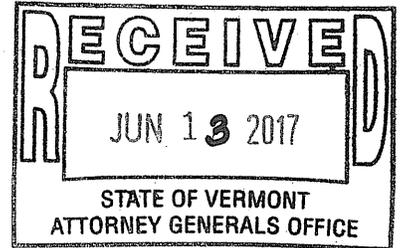




mapesbankruptcyattorneys.com

June 8, 2017

Attorney General's Office
109 State Street
Montpelier, VT 05609-1001



Re: FREEDOM OF INFORMATION ACT REQUEST

Dear Sir/Madam:

Pursuant to the , please forward copies of the following documents:

1. Any complaints concerning excessive phone calls, communication tactics, and/or harassment received by your office in the period March 22, 2015 to March 22, 2017 concerning the Pennsylvania Higher Education Assistance Agency ("PHEAA").
2. Any complaints concerning excessive phone calls, communication tactics, and/or harassment received by your office in the period March 22, 2015 to March 22, 2017 concerning the American Education Services ("AES").

Thank you in advance for your cooperation. Please bill my law office for any copies. If you have any questions, please do not hesitate to contact me.

Very Truly Yours,

Jeffrey D. Mapes
Jeffrey D. Mapes PLC

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