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Sent: Thursday, June 29, 2017 12:19 PM
To: AGO - Info <AGO.Info@vermont.gov>
Subject: PRR for Vermont OAG - WVUE/FOX 8 New Orleans
Importance: High

June 29, 2017

Custodian of Public Records
Vermont Office of Attorney General
Email Delivery: ago.info@vermont.gov

Good morning,

In accordance with your state's public records Law, I ask that the following records be made available for immediate review and/or copy:

- **Any records of consumer complaints made about Rent-A-Center in the past five years.**

Electronic documents (in PDF or Excel format, for instance) and delivery by email are preferred.

Cordially, we request the following:

- Please acknowledge your receipt of this request within the time period set forth by state law.
- If the requested records are available online via state web site or file service, or in any digital format, please advise as to how we might best access the records or receive digital copies.
- If the records are not in your custody, please immediately advise in writing, and explain as possible why the records are absent, where they are, and which person or agency has custody.
- If there is a question whether these are public records, please provide a written reason for the denial within the time period set forth by state law.
- If you plan to charge a fee for the documents, please state the amount and reason for fee before making records available.

Thank you for your assistance.

Best,
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