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**Sent:** Monday, July 31, 2017 1:15 PM  
**To:** AGO - Info <[AGO.Info@vermont.gov](mailto:AGO.Info@vermont.gov)>; Thompson, Tisha <[Tisha.Thompson@espn.com](mailto:Tisha.Thompson@espn.com)>  
**Subject:** ESPN: Ticketing Complaints

Good afternoon!

I am a reporter with ESPN and we're prepping for a documentary on the sports ticketing industry. We're hoping to get two different things from your office in the next two weeks if possible. We're sending similar requests to all the state AGs...

1. We would like to get all of the consumer complaints your office has received since January 1, 2011 relating to sports or game tickets. We know some states lump these together with entertainment/concert tickets, if that's the case, no worries, go ahead and send them all and we will weed out the sports complaints.
2. We're also curious to know if your office has brought any kind of action against a ticketing company like Ticketmaster, Stubhub, Vivid Seats or leagues like NFL and MLB. We're looking for consent orders, lawsuits, settlements, that sort of thing in the last 10 years. We've discovered some states have brought actions against smaller, local companies we'd never heard of before as well. So whatever you've got, we're interested in!

Please call or email me if there is anything I can do to be helpful on my end.

Thanks so much!

Tisha

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