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To Whom It May Concern:

Pursuant to the state's public record law, I would like to request copies of the following records:

- All consumer complaint records received during the past five years for the following companies: **Nationstar Mortgage (d/b/a Champion Mortgage); American Advisors Group; Reverse Mortgage Solutions; and CIT Bank (d/b/a Financial Freedom)**

Where applicable, these complaint records should include (but not be limited to):

- All information from the consumer complaint form;
- Correspondence between the consumer, the company and the consumer protection division;
- Any supplementary documentation provided about the complaint

Please provide all the requested information in a common electronic format, such as an Excel spreadsheet, a plain text file of comma-separated values or as PDF copies of the original documents.

I would also prefer to have the fulfilled request sent to me electronically by email or similar means.

I ask that you waive any applicable fees; this information is for newsgathering purposes. If you are entitled to charge fees, please confirm them with me before you fulfill this request.

If my request is denied in whole or part, I ask that you justify all deletions with references to specific exemptions of the law, including an explanation of why the

exemption is applicable. If your agency believes that certain parts of this request are legally exempt, please furnish the elements that are not exempt.

Thank you for taking the time to review and respond to this request. I can be reached at your convenience with any questions at **arichards@nerdwallet.com** or **(702) 606-4519**.

I look forward to your reply. Thank you, again, for your assistance.

Sincerely,

Alex Richards