

From: AGO CAP <ago.cap@vermont.gov>
Sent: Tuesday, June 20, 2017 3:58 PM
To: AGO - CAP
Subject: CAP Complaint

The following CAP complaint was submitted:

Your First Name	[REDACTED]
Your Last Name	Johnson
Your E-Mail Address	[REDACTED]
Your Daytime Phone	[REDACTED]
Daytime Phone Type	Mobile
Your Age	70
I am a...	Senior Veteran
What is the name of your business?	[REDACTED]
Your Mailing Address	[REDACTED]
Your City	[REDACTED]
Your State	VT
Your Zip Code	05672
Your Alternate Phone	[REDACTED]
Alternate Phone Type	Home
Is your complaint about:	An online retailer
Business Name or Person's First Name	VIVID SEATS
Business Phone (1)	866.848.8499
Phone (1) Type	Office
Business E-Mail Address	support@vividseats.com
Business Address	chicago
Business City	chicago
Business State	VT
Business Zip Code	866.848.8499
Description	Bot two tickets online 094705476939 says 49\$ charged 276.91 on my visa called company a recording says tickets have been shipped did not know this wasn't ticketfly help
Amount of loss:	>200\$
How would you like this matter to be resolved?	money back
Incident Date	6/5/2017 12:00:00 AM